The NAGTRI Center for Leadership Development serves the state and territorial attorneys general by offering training programs and resources to assist leaders and managers in their efforts to maximize organizational and individual performance.

The Center provides a systematic learning experience for leadership development and institutionalizes a gold standard model curriculum that enhances the mission and work of the state and territorial attorneys general.

The National Attorneys General Training and Research Institute (NAGTRI) established its Center for Leadership Development in 2016. The Center supports supervisory staff in state and territorial attorneys general offices by providing a cohesive learning experience in areas of managerial leadership, with opportunities to acquire knowledge and skills needed to work through every day challenges. Instruction and resources are customized to meet the unique needs and characteristics of an attorney general’s office. The Center’s distinctive features include on-line and blended learning, traditional classroom instruction, and coaching resources. The Center also provides parallel assistance to offices on matters identified as part of a NAAG management review.

**Fundamentals of Managerial Leadership**
- Courses address an overview of critical themes.
- Core Leadership Competencies for First-line and Mid-level Supervisors
- Core Leadership Competencies for Senior/Executive leaders
- Management Processes and Practices

**Focused Skills-Based Competencies**
- Courses concentrate on particular leadership skills with practicums where participants apply learned skills.
- Handling Conflict in the Workplace
- Preparing and Delivering Performance Evaluations
- Conducting “Necessary Conversations”

**Specialized Leadership Opportunities**
- Strategic Planning
- Customized programs to address specific topics or projects.
- Webinars
Tier One

Core Leadership Competencies for First Line & Mid-Level Managers

This course establishes the leadership development groundwork for new to mid-level supervisors, including attorneys, investigators, and administrative personnel. Drawing upon case studies, colleague experiences, short lectures, group discussions, and self-assessments, the program applies leadership principles and practices to real, everyday issues. Topics include: the role of the manager; alternative leadership styles; delegation; performance management; communication and necessary conversations; motivation; transition; and emotional intelligence. Participants will identify and address management issues in a collegial environment, which continues through action planning and post-course networking.

The course is intended for new and inexperienced supervisors, as well as experienced managers who are looking to refine their leadership skills. A mobile one- or one-and-a-half day version of this course is available.

Core Leadership Competencies for Senior Level Managers

This course integrates critical leadership principles and practices into the daily functions of senior and executive level managers in the offices of attorneys general. Depending upon the length of the particular course offering, topics include: alternative leadership styles; basic strategic planning practices; delegation; performance management processes; communication and necessary conversations; motivation; implementing change; and leading effective management teams. Instructors encourage participation through interactive presentations, collaborative discussions, and self-assessments.

This course is intended for both new and experienced senior level leaders, including attorneys, investigators, and administrative personnel.

Management Processes & Practices

This course allows supervisors in the offices of attorneys general to acquire the knowledge and skills needed to perform management functions, maximize work performance, and build a stronger workplace. Topics include: hiring and promotion practices; designing job duties and work plans; monitoring and supporting work; conducting project reviews; addressing performance and conduct problems; evaluating work performance in progress reviews and annual appraisals; and recognizing exemplary work. Instruction is highly interactive; participants will collaborate, discuss case studies, and form individual action plans.

This course is intended for managerial leaders, including attorneys, investigators, and administrative personnel, at all levels of the organization.

Tier Two

Focused Skills-Based Competencies

Tier Two courses offer participants the opportunity to concentrate on particular managerial leadership skills and practice applying those skills to situations that arise in the workplace.

Tier Three

Specialized Programs

Tier Three programs offer topic-specific webinars and projects for managers to work through with coaching, as well as individual leadership plans and instructional materials for post course use.

- Instruction incorporates relevant principles of management and leadership with practical applications for an immediate transfer of learning to the workplace.
- Delivery methods are multifaceted and blend traditional classroom instruction with unique distance learning opportunities.

Contact

Al Lama
NAGTRI Center for Leadership and Development
202-326-6266
alama@naag.org

Erin Schechter
NAGTRI Chief Administrator
202-326-6046
eschechter@naag.org

Website

http://www.naag.org/cld.php

facebook

https://www.facebook.com/NAGTRI