Mission

The Center for Consumer Protection’s (CCP) mission is to assist and enable state and territorial attorneys general in protecting the public in the areas of consumer protection and charitable asset and entity oversight by providing information, technical assistance, and support; facilitating cooperation among attorney general staff through open dialogue and advanced communication systems; planning, organizing, and conducting training and seminars for the exchange of ideas and information on relevant matters; and promoting the development of effective programs and education for the protection of the public.

NAGTRI Vision

The National Attorneys General Training and Research Institute’s (NAGTRI) vision is to be recognized as the premiere national organization for training and research throughout the government legal, law enforcement, and prosecutorial arenas. NAGTRI created CCP in 2017 as the nation’s only entity solely dedicated to provide training, research, expertise, and other resources to the staff working in attorneys general offices and other government attorneys and staff committed to protecting the public against consumer fraud and abuse, and the misuse of charitable resources, particularly at the state level.

Research, Information Sharing, and Enhanced Communication

- Ongoing research on consumer protection and charities topics of interest to the state and territorial attorney general community.
- Monthly electronic CCP newsletter: CCP gathers and disseminates information via email about current trends in investigations, court cases, legislation, media coverage, and international issues. Subscribe by emailing ggarver@naag.org.
- Webinars featuring federal governmental entities regarding jurisdiction and collaboration with attorneys general offices, private industry regarding resources available to assist in protecting the public, and other consumer- and charities-focused topics of interest.
- Systems for enhanced communication and other information sharing.
The NAAG Consumer Protection Spring and Fall Conferences address pressing and relevant issues specific to the role of attorneys general in protecting consumers. These conferences bring together attorney general staff from across the nation.

The NAAG/NASCO Conference is co-sponsored by the National Association of Attorneys General (NAAG) and the National Association of State Charities Officials (NASCO). The conference addresses pressing and relevant issues specific to the role of the attorneys general and other government staff in the oversight of charitable assets and entities. This conference brings together attorney general staff and other charities officials from across the nation.

The national Anatomy of a Complex Consumer Protection Case, CCP’s 3.5-day flagship course, provides a comprehensive overview of the issues that occur in complex consumer protection investigations and enforcement actions. Topics include: Investigations - Pre-Litigation Discovery, Civil Investigative Demands, Making and Responding to Pre-Trial Motions, Victims and Witnesses, Multistate Etiquette, Negotiations, Settlement Considerations, Post Judgment Matters, and more.

Regional and national trainings for all levels of attorney general staff in the areas of consumer protection and charities.

As requested by individual attorneys general offices, mobile trainings to address general training needs as well as current issues and/or recurring issues arising in consumer protection and charities investigations and cases.

Current and Future Courses

Consumer Protection
• Consumer Protection 101 Training
• New Consumer Chief Training
• Anatomy of a Complex Consumer Protection Case
• Consumer Protection E-Discovery
• Consumer Investigations Training

Charities
• Charities 101 Training
• Charities Investigations - The Use of Forms 990, Financial Statements, and Management Letters
• Advanced Charity Regulation and Enforcement
• Data Sources and Mining

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