

# Resource and Recovery Guide

Boston Marathon



Building a Healthy Boston

April 2014

ORGANIZATION AND DESCRIPTION OF SERVICES	CONTACT INFORMATION
<b>VICTIM COMPENSATION AND FINANCIAL SERVICES</b>	
<p><b>ONE FUND BOSTON</b></p> <p>One Fund was established as a central depository for charitable contributions to benefit victims of the Boston Marathon bombings. The injured, their families and the families of the deceased are asked to register with One Fund Boston so they can receive up-to-date information.</p>	<p>Boston (General Information): 855-617- FUND (3863)</p> <p>Website: <a href="http://www.onefundboston.org">www.onefundboston.org</a></p> <p>Contact: Barbara Thorp at 855-617-3863; Email: <a href="mailto:barbara.thorp@onefundboston.org">barbara.thorp@onefundboston.org</a></p>
<p><b>MASSACHUSETTS OFFICE OF THE ATTORNEY GENERAL VICTIM COMPENSATION FUND</b></p> <p>The Victim Compensation Fund is available to help pay crime related expenses incurred as a result of a violent crime occurring in Massachusetts. Applicants do <b>not</b> have to be a resident of Massachusetts to apply for the program nor do they need to be seeking assistance only for services in Massachusetts.</p> <p>Compensation (direct payment and reimbursement) up to \$25,000 for:</p> <ul style="list-style-type: none"> <li>• Physician and hospital expenses related to the incident</li> <li>• Medical expenses, including prescriptions, dental care, security measures, equipment, and co-pays</li> <li>• Lost wages and replacement homemaker services (for victim only if the victim was not working for 1 year prior to the date of the crime; not available for caregivers)</li> <li>• Counseling</li> <li>• Vehicle adaptations (note: will not pay for the purchase of a vehicle)</li> <li>• Funeral/burial expenses, ancillary burial expenses and grief counseling as well as loss of financial support (for dependents of homicide victims)</li> </ul> <p>Download the application (in English and Spanish) at:  <a href="http://www.mass.gov/ago/docs/victim/vcomp-app-marathon.pdf">www.mass.gov/ago/docs/victim/vcomp-app-marathon.pdf</a></p> <p>Mail or fax completed application to:  MA Office of the Attorney General, Victim of Violent Crime Compensation Assistance Fund, 1 Ashburton Place, Boston, MA 02108</p> <p>Fax: 617-742-6262</p>	<p>Phone: 617-727-2200 Ext 2160</p> <p>Contacts:</p> <p>John Malone, Investigator/Advocate at 617-963-2558; Email: <a href="mailto:john.malone@state.ma.us">john.malone@state.ma.us</a></p> <p>Ann Meola, Director at 617-963-2930; Email: <a href="mailto:anna.marie.meola@state.ma.us">anna.marie.meola@state.ma.us</a></p> <p>Shannon LeGrice, Deputy Director at 617-963-2815; Email: <a href="mailto:Shannon.legrice@state.ma.us">Shannon.legrice@state.ma.us</a></p> <p>Website: <a href="http://www.mass.gov/ago/public-safety/resources-for-victims/victims-of-violent-crime/victim-compensation.html">http://www.mass.gov/ago/public-safety/resources-for-victims/victims-of-violent-crime/victim-compensation.html</a></p>

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<p><b>FBI NATIONAL VICTIM ASSISTANCE CALL CENTER</b></p> <p>All individuals injured and hospitalized during the Boston Marathon bombing should contact a victim specialist as soon as possible if they have not been contacted already by the FBI. Specialists are available 24 hours, 7 days a week.</p> <p>The FBI specialists provide:</p> <ul style="list-style-type: none"> <li>• Referrals and resources for health, social and other services</li> <li>• Brochures on coping after a terrorist attack and coping with trauma for adults and children</li> <li>• Compensation (direct payment or reimbursement) for certain expenses such as transportation and lodging for family members during a victim’s hospitalization and rehabilitation</li> </ul>	<p>Victim Assistance Call Center Phone: 1-800-331-0075</p> <p>Email: <a href="mailto:bostonmarathon.victimaassistance@ic.fbi.gov">bostonmarathon.victimaassistance@ic.fbi.gov</a></p> <p>Victim Specialists:</p> <p>Jennifer Frobese, Boston Resident Agency at 617-223-6440; Email: <a href="mailto:Jennifer.Frobese@ic.fbi.gov">Jennifer.Frobese@ic.fbi.gov</a></p> <p>Courtney Litowitz, Boston Division/Springfield MA Resident Agency at 413-205-1705 (office); 401-473-5428 (cell); Email: <a href="mailto:Courtney.litowitz@ic.fbi.gov">Courtney.litowitz@ic.fbi.gov</a></p> <p>Website: <a href="http://www.fbi.gov/stats-services/victim_assistance/seeking-victim-information/assistance-for-victims-of-the-boston-marathon-bombings">www.fbi.gov/stats-services/victim_assistance/seeking-victim-information/assistance-for-victims-of-the-boston-marathon-bombings</a></p>
<p><b>MASSACHUSETTS OFFICE FOR VICTIM ASSISTANCE</b></p> <p>The Massachusetts Office for Victim Assistance (MOVA) provides funding for agencies in MA who provide direct services to victims of crime. A listing of these services can be found at <a href="http://www.mass.gov/mova">www.mass.gov/mova</a></p> <p>MOVA’s website lists information about services for victims and survivors of the Boston Marathon bombing including:</p> <ul style="list-style-type: none"> <li>• Financial assistance</li> <li>• Mental health services</li> <li>• Social Security and Disability (SSDI)</li> <li>• Home modification assistance</li> </ul>	<p>Phone: 617-586- 1340; Toll Free Hotline: 855-970-MOVA (6682)</p> <p>Direct Contacts:</p> <p>Susan Vickers at 617-586-1352 ; Email: <a href="mailto:susan.vickers@state.ma.us">susan.vickers@state.ma.us</a></p> <p>Stacey Corin at 617-586-1356 ; Email: <a href="mailto:stacey.corin@state.ma.us">stacey.corin@state.ma.us</a></p> <p>Ellen Nieman at 617-586-1351; Email: <a href="mailto:ellen.nieman@state.ma.us">ellen.nieman@state.ma.us</a></p> <p>Email: <a href="mailto:mov@state.ma.us">mov@state.ma.us</a></p> <p>Website: <a href="http://mov.state.ma.us">http://mov.state.ma.us</a></p>
<p><b>U.S. ATTORNEY’S OFFICE</b></p> <p>Provides information and assistance to victims throughout the prosecution process including:</p> <ul style="list-style-type: none"> <li>• Information about victim’s rights</li> <li>• Information on the status of the case</li> <li>• Court accompaniment</li> </ul>	<p>Contact: Kathleen Griffin at 617-748-3140; Email: <a href="mailto:Kathleen.Griffin@usdoj.gov">Kathleen.Griffin@usdoj.gov</a></p>

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<p><b>OPERATION HOPE</b></p> <p>Provides assistance and guidance with:</p> <ul style="list-style-type: none"> <li>• Finances and budgeting</li> <li>• Working with creditors</li> <li>• Insurance claims</li> <li>• Referrals</li> <li>• Obtaining lost or destroyed documents</li> </ul>	<p>Phone: 1-888-388-4673</p> <p>Website: <a href="http://www.OperationHope.org">www.OperationHope.org</a></p>
<p><b>FEDERAL AND STATE RESOURCES ON FINANCIAL PLANNING</b></p> <p>Links to resources, both Federal and State, regarding financial planning. Lawyers can also assist with this type of planning (see LEGAL SERVICES)</p>	<p><a href="http://investor.gov/investing-basics/avoiding-fraud">http://investor.gov/investing-basics/avoiding-fraud</a></p> <p><a href="http://www.sec.state.ma.us.sct.sctinv/pdf/Top_Ten_Financial_Scams.pdf">www.sec.state.ma.us.sct.sctinv/pdf/Top_Ten_Financial_Scams.pdf</a></p> <p><a href="http://www.sec.state.ma.us.sct/sctinv/pdf/10_Dos_and_Donts_for_Investors.pdf">www.sec.state.ma.us.sct/sctinv/pdf/10_Dos_and_Donts_for_Investors.pdf</a></p> <p><a href="http://www.sec.state.ma.us/sct/sctinv/pdf/avoid_phishing_scams.pdf">www.sec.state.ma.us/sct/sctinv/pdf/avoid_phishing_scams.pdf</a></p> <p><a href="http://www.sec.state.ma.us/sct/sctinv/pdf/How_to_Avoid_ID_Theft.pdf">www.sec.state.ma.us/sct/sctinv/pdf/How_to_Avoid_ID_Theft.pdf</a></p>
<b>LEGAL SERVICES</b>	
<p><b>MASSACHUSETTS BAR ASSOCIATION</b></p> <p>Offers free legal assistance to victims of the Boston Marathon bombings.</p>	<p>Phone: 617-338-0610; toll free 1-877-686-0711</p>
<p><b>BOSTON BAR ASSOCIATION</b></p> <p>Connects individuals affected by the bombings to lawyers that provide pro bono (free) legal assistance on:</p> <ul style="list-style-type: none"> <li>• Insurance and taxes</li> <li>• Labor and employment/unemployment issues</li> <li>• Housing, relocation and transportation issues</li> <li>• Health</li> <li>• School-related issues</li> <li>• Federal/state benefits planning (social security disability and other benefits)</li> <li>• Estate and trust planning and financial advising and planning</li> </ul>	<p>Lawyer Referral Service Intake Line: 617-742-0625 or toll free 800-552-7046 Monday through Thursday 8:30am – 5:00 pm EST and Friday 8:30am – 5:00pm EST</p> <p>NOTE: Please ignore the message when you call the intake line that says you must be willing to pay for an attorney. This is NOT the case for marathon survivors – they will be connected with a pro-bono attorney.</p> <p>Submit an online request at: <a href="http://bostonbarlawyer.org/content/request-attorney">http://bostonbarlawyer.org/content/request-attorney</a></p>

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<b>MENTAL HEALTH, SUPPORT GROUP AND CRISIS INTERVENTION SERVICES</b>	
<p><b>BOSTON PUBLIC HEALTH COMMISSION</b></p> <p><b>Support group</b> for individuals who were injured in the Boston Marathon bombings and their family members/significant others. The group meets Monday evenings at Spaulding Rehabilitation Hospital in the Charlestown Navy Yard in Boston from 6:30pm to 8:30pm and parking is free. This is a drop-in group; individuals are welcome anytime and groups are ongoing. For 2014, the group will meet for 11 sessions on: January 13, January 17, February 10, February 24, March 10, March 24, April 7, April 14, April 28, May 12 and May 19.</p>	<p>Contact: Donna Ruscavage at 617-534-2560 or <a href="mailto:druscavage@bphc.org">druscavage@bphc.org</a></p>
<p><b>BETH ISRAEL DEACONESS MEDICAL CENTER CENTER FOR VIOLENCE PREVENTION AND RECOVERY</b></p> <p><b>Support groups</b> for those affected by the Boston Marathon bombings. Join with others to learn about common responses to trauma, obtain support, and discover ways to take care of yourself. 2014 groups meet for 8 weeks from March 19 and 20 through May 7 and 9, Wednesdays from 6:00 to 7:30pm or Thursdays from 11:00am to 12:30pm. A <b>meditation group</b> meets for 10 weeks from 5:30 to 7:00pm March 17 through May 10. Also provides <b>counseling</b> (including EMDR) for individuals, couples, and families, spiritual and pastoral support, and referrals. Mental health clinicians may be able to provide counseling within a person's home. All services are free of charge.</p>	<p>Contact: Cynthia Kennedy at 617-667-3227; Email: <a href="mailto:ckenned2@bidmc.harvard.edu">ckenned2@bidmc.harvard.edu</a></p> <p>Website: <a href="http://bidmc.org/violenceprevention">bidmc.org/violenceprevention</a></p>
<p><b>THE CENTER FOR HOMICIDE BEREAVEMENT</b></p> <p>The Center for Homicide Bereavement at the Victims of Violence Program, Cambridge Health Alliance offers traumatic grief counseling for adults and children who are experiencing the impact of the Marathon Bombings. Small support groups continue to be available as needed. Our licensed staff sees clients in our office in Central Square and in people's homes when possible. Services are available to those in the Greater Cambridge/Boston metropolitan area. All services are free of charge. Additionally, consultation/support is available, by phone or in person, for providers who are working with survivors.</p>	<p>Contact: Holly Aldrich at 617-591-6123; Email: <a href="mailto:ealdrich@challiance.org">ealdrich@challiance.org</a></p>

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<p><b>COMMUNITY VIOLENCE RESPONSE TEAM AT BOSTON MEDICAL CENTER</b></p> <p>Those affected by the Boston Marathon bombings are eligible for <b>free counseling</b> at the Boston Medical Center, including in-home and community based counseling.</p>	<p>Contacts:</p> <p>Lisa Allee at 617-414-8007; Email: <a href="mailto:lisa.allee@bmc.org">lisa.allee@bmc.org</a></p> <p>Allison Ippolito at 617-414-5633; Email: <a href="mailto:allison.ippolito@bmc.org">allison.ippolito@bmc.org</a></p>
<p><b>TRAUMA RECOVERY NETWORK</b></p> <p>Provides 3 free sessions of <b>EMDR</b> (eye movement, desensitization and reprocessing) therapy to Boston Marathon bombing victims (can go up to 5 sessions if needed and if more treatment is needed they will provide referrals); have EMDR-trained clinicians located in Boston and throughout Eastern Massachusetts.</p>	<p>Email request for service to: <a href="mailto:bostonareatr@emdrhap.org">bostonareatr@emdrhap.org</a></p> <p>Direct Contact: David Dockstader at 508-922-6117; Email: <a href="mailto:davedockstader@gmail.com">davedockstader@gmail.com</a> and Rebecca Rosenblum at <a href="mailto:drroosenblum@earthlink.net">drroosenblum@earthlink.net</a></p>
<p><b>AMERICAN RED CROSS</b></p> <p>The American Red Cross provides Disaster Mental Health services during and after disaster incidents. These services are available to you by calling 1-800-564-1234 that is staffed 24 hours a day, 7 days a week, or by contacting your local Red Cross Chapter. Contact information for your local chapter is available on the American Red Cross website: <a href="http://www.redcross.org/massachusetts">www.redcross.org/massachusetts</a>.</p>	<p>Phone: 1-800-564-1234</p> <p>Text: "TalkWithUs" to 66746</p> <p>Website: <a href="http://www.redcross.org">www.redcross.org</a></p>
<p><b>MAYOR'S HEALTH LINE</b></p> <p>Housed at the Boston Public Health Commission, the Mayor's Health Line provides free and confidential <b>information and referrals</b> to the public. Will assist with information and applications for health insurance.</p>	<p>Monday through Friday from 9:00am to 5:00pm</p> <p>Phone: 617-534-5050; toll free 1-800-847-0710</p>
<p><b>MAYOR'S HOTLINE</b></p> <p>The Mayor's Hotline and 24 Hour Constituent Service Office allows submission of <b>service requests</b> and issues by phone or online for health, safety and social services, housing and other issues.</p>	<p>Phone: 617-635-4500 available 24 hours a day, 7 days a week</p> <p>Go to <a href="http://www.cityofboston.gov/online">www.cityofboston.gov/online</a> to submit an online request.</p>

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<p><b>TRAUMA CENTER AT JRI</b></p> <p>The Trauma Center provides outpatient <b>services to traumatized children and adults</b> and their families at their main office in Brookline, MA. The Center also offers inpatient treatment for trauma at the Van der Kolk Center for individuals between the ages of 12 and 21 and an in-patient 5 or 19 day intensive trauma assessment for individuals of all ages. The Center also provides training, consultation and educational programming for post-graduate professionals.</p>	<p>Phone: (617) 232-1303</p> <p>To make a referral for services, contact the Clinical Intake Line at 617-232-0687</p> <p>Website: <a href="http://www.traumacenter.org">www.traumacenter.org</a></p>
<p><b>STAY STRONG BOSTON</b></p> <p>In response to the Boston Marathon bombings, Screening for Mental Health, Massachusetts 2-1-1, SAMHSA and Link2Health Solutions developed the Stay Strong Boston initiative to provide individuals with access to:</p> <ul style="list-style-type: none"> <li>• A mental health self-assessment tool</li> <li>• Information on coping</li> <li>• Information on how to contact the SAMHSA Disaster Distress Helpline, which provides free, 24/7 crisis counseling and support for individuals who have experienced a natural or human-caused disaster</li> </ul>	<p>Website: <a href="http://www.StayStrongBoston.org">www.StayStrongBoston.org</a></p> <p>SAMHSA Disaster Distress Hotline: 1-800-985-5990</p>
<p><b>BEST TEAM IN BOSTON</b></p> <p>The BEST Team in Boston (Boston Emergency Services Team), a 24-hour emergency mental health service that will deploy staff to the field for <b>crisis intervention</b> and <b>assessments</b>.</p>	<p>Phone: 800-981-4357</p>
<p><b>POST TRAUMATIC STRESS CENTER</b></p> <p>This Center, based in New Haven, Connecticut, provides <b>mental health services</b> to individuals in the state who were affected by the Boston Marathon bombings.</p>	<p>Phone: 203-624-2146</p> <p>Email: <a href="mailto:PTSDCenter1@sbcglobal.net">PTSDCenter1@sbcglobal.net</a></p>
<p><b>TRAUMA RESOURCE INSTITUTE</b></p> <p>The Trauma Resource Institute is a nonprofit corporation globally cultivating trauma informed and resiliency informed individuals and communities by providing <b>education and skills training</b>. The trainings are called the Trauma Resiliency Model and the Community Resiliency Model. Both models promote wellness skills for self-care that have been used across cultures for clinicians and community members.</p>	<p>Website: <a href="http://traumaresourceinstitute.com">http://traumaresourceinstitute.com</a></p>

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<p><b>EMDR</b></p> <p>The international association that promotes <b>EMDR</b> for trauma victims. Helps you locate EMDR-trained clinicians in your area.</p>	<p>Website: <a href="http://www.emdr.com">www.emdr.com</a></p>
<p><b>SIDRAN INSTITUTE</b></p> <p>Provides <b>education on trauma and stress</b>, information, training and advocacy. Has information on <b>clinicians and support groups throughout the United States</b>, an online store of educational materials and a help desk. Also has helpful information on <b>Social Security and Disability</b> and the eligibility and application process</p>	<p>Website: <a href="http://www.sidran.org">www.sidran.org</a></p>
<p><b>FOUNDATION FOR ART AND HEALING</b></p> <p>Based in Brookline, MA this Foundation provides <b>information and training on trauma and healing</b>. Special exercises and information are posted for Boston Marathon survivors.</p>	<p>Website: <a href="http://www.artandhealing.org">www.artandhealing.org</a></p>
<p><b>SUBSTANCE ABUSE AND MENTAL HEALTH SERVICES ADMINISTRATION</b></p> <p><b>Information on trauma</b> for professionals and consumers.</p> <p>SAMHSA has also has a <b>self-help guide</b> for individuals who have experienced trauma that can be downloaded for free at:  <a href="http://store.samhsa.gov/product/Dealing-with-the-Effects-of-Trauma-A-Self-Help-Guide/SMA-3717">http://store.samhsa.gov/product/Dealing-with-the-Effects-of-Trauma-A-Self-Help-Guide/SMA-3717</a></p>	<p>Website: <a href="http://www.samhsa.org/trauma">www.samhsa.org/trauma</a></p>
<p><b>TRAUMA INFORMATION PAGES</b></p> <p>David Baldwin's Trauma Information Pages have extensive information on trauma and recovery.</p>	<p><a href="http://www.trauma-pages.com">www.trauma-pages.com</a></p>



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<p><b>BOOKS ON TRAUMA AND HEALING</b></p> <p>These <b>books</b> are excellent resources and useful for both clinicians and laypersons dealing with trauma and are all available on <a href="http://www.amazon.com">www.amazon.com</a></p> <ul style="list-style-type: none"> <li>• <i>I Can't Get Over It: A Handbook for Trauma Survivors</i> by Aphrodite Matsakis, PhD</li> <li>• <i>The Way of the Journal: A Journal Therapy Workbook for Healing</i> by Kathleen Adams</li> <li>• <i>Healing from Trauma</i> by Jasmine Lee Cori</li> <li>• <i>In an Unspoken Voice: How the Body Releases Trauma and Restores Goodness</i> by Peter A. Levine</li> <li>• <i>The Post Traumatic Stress Disorder Sourcebook: A Guide to Healing, Recovery and Growth</i> by Glenn Schiraldi</li> <li>• <i>The PTSD Workbook: Simple Effective Techniques for Overcoming Traumatic Stress Syndrome</i> by Mary Beth Williams and Soili Poijula</li> <li>• <i>The Sunflower</i> by Simon Wiesenthal</li> <li>• <i>The Art of Comforting: What to Say and Do for People in Distress</i> by Val Walker</li> <li>• <i>The Art of Being a Healing Presence</i> by James Miller and Susan Cutshall</li> <li>• <i>Embracing Uncertainty</i> by Susan Jeffers</li> <li>• <i>Overcoming Trauma through Yoga: Reclaiming Your Body</i> by Davie Emerson and Elizabeth Hopper</li> </ul>	<p>Website: <a href="http://www.amazon.com">www.amazon.com</a></p>
<b>HOME MODIFICATIONS</b>	
<p><b>BOSTON SURVIVORS ACCESSIBILITY ALLIANCE</b></p> <p>The Massachusetts Department of Public Safety created the Boston Survivors Accessibility Alliance (BSAA) to provide assistance with home renovations to help individuals transition to a new lifestyle. BSAA partners with private and public individuals and groups in the building industry to serve as a single point of contact and as a resource clearinghouse for services and goods which may be necessary to make home modifications.</p>	<p>Contact: Beth McLaughlin or Theresa Lepore at 617-727-3200</p> <p>Email for more information and how to apply for assistance: <a href="http://www.mass.gov/eopss/agencies/dps/the-boston-survivors-accessibility-alliance-bsaa.html">www.mass.gov/eopss/agencies/dps/the-boston-survivors-accessibility-alliance-bsaa.html</a></p>
<p><b>REBUILDING BOSTON TOGETHER</b></p> <p>Home modifications; Rebuilding Boston Together (RBT) provides no-cost home repairs and renovations for Boston's low income homeowners (the elderly, veterans, families with children, the physically challenged and others in need ) and non-profit -owned facilities. Rebuild handicapped ramps, grab bars and other changes to bathrooms, exterior step renovations, exterior and interior handrails.</p>	<p>Contact: Simone Auster at 617-971-0058</p> <p>Email: <a href="mailto:sauster@rebuildingtogetherboston.org">sauster@rebuildingtogetherboston.org</a></p> <p>Website: <a href="http://www.rtboston.org">www.rtboston.org</a></p>

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<p><b>CARPENTERS UNION</b></p> <p>Members of the carpenters union are donating their labor to help with modifications needed to homes for survivors of the Boston Marathon bombings.</p>	<p>Contact: Maia BrodyField at 617-534- 5274</p>
<p><b>MASSACHUSETTS REHABILITATION COMMISSION HOME MODIFICATION LOAN PROGRAM</b></p> <p>Provides loans to make modifications to the primary, permanent residence of elders, adults with disabilities, and families with children with disabilities. The modifications must be necessary to allow the beneficiary of the loan to remain in the home and must relate to their ability to function on a daily basis.</p>	<p>Contact: Susan Gillam at 617-204-3739; Email: <a href="mailto:susan.gillam@state.ma.us">susan.gillam@state.ma.us</a></p> <p>Website: <a href="http://www.mass.gov/mrc/hmlp">www.mass.gov/mrc/hmlp</a></p>
<p><b>INSTITUTE FOR HUMAN CENTERED DESIGN</b></p> <p>A Boston-based nonprofit organization, the Institute offers:</p> <ul style="list-style-type: none"> <li>• Resources regarding disability rights</li> <li>• Research library on accessible and inclusive design Houses the Americans with Disabilities Act (ADA) Center</li> <li>• Answers questions about your rights and the responsibilities of public and private entities in all aspects of the community, in healthcare settings, at work and at school, Monday through Friday at 800-949-4232 (voice and TTY)</li> <li>• The Fair Housing Design and Construction Resource Center where you can learn about your rights and design guidelines if you are a renter or owner in multi-family housing units with 3 units or more built since 1991 at 881-341-7781 (Voice and TTY)</li> <li>• A design team that specializes in the design for accessibility</li> </ul>	<p>Contact: Valerie Fletcher at 617-6951225, ext 226; Email: <a href="mailto:vfletcher@IHCDesign.org">vfletcher@IHCDesign.org</a></p> <p>Website: <a href="http://www.humancentereddesign.org">www.humancentereddesign.org</a></p>
<p><b>HANDICAP PLACARD/LICENSE AND TRANSPORTATION</b></p>	
<p><b>MASSACHUSETTS REGISTRY OF MOTOR VEHICLES</b></p> <p>Special placards and plates are available for vehicles that transport medically disabled drivers and passengers.</p>	<p>RMV Telephone Center: 857- 368-8000</p> <p>Contact who can assist with expediting driver’s licenses and placards: Michele Ellicks at <a href="mailto:Michele.ellicks@state.ma.us">Michele.ellicks@state.ma.us</a></p> <p>Website: <a href="http://www.massrmv.com/rmv.forms/disabled.htm">www.massrmv.com/rmv.forms/disabled.htm</a></p>

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<p><b>BOSTON MBTA RIDE PROGRAM</b></p> <p>The Ride provides transportation services to persons with disabilities throughout Boston. For marathon survivors the Ride will provide 90 days of medical necessity service before an individual is required to go to their offices to have an assessment and submit an application for services. Rides cost \$4 each way and only \$1 if the ride is within ¼ of a mile. Rides do not have to be round trip and can be used for any purpose (medical appointments, shopping, etc.).</p>	<p>Contact: Carol Joyce-Harrington at 617-222-5526; Email: <a href="mailto:CJoyce-Harrington@MBTA.com">CJoyce-Harrington@MBTA.com</a></p>
<b>ASSISTED TECHNOLOGY INFORMATION, PRODUCTS AND SERVICES</b>	
<p><b>MASSACHUSETTS INITIATIVE TO MAXIMIZE ASSISTIVE TECHNOLOGY IN THE CONSUMER'S HANDS</b></p> <p>MassMatch works in partnership with community-based organizations to create new Assistive Technology (AT) programs and coordinates AT services. Programs include:</p> <ul style="list-style-type: none"> <li>• AT Regional Centers where you can access information and try or borrow a needed AT device; go to website (<a href="http://www.massmatch.org">www.massmatch.org</a>) to find a center near you. In Eastern Massachusetts: Easter Seals Assistive Technology Regional Center in Boston, Catherine Bly and Kristi Peak-Oliveria, Co-Coordinator, 617-226-2640 or 800-244-2756 Voice; Email: <a href="mailto:ATRC@eastersealsma.org">ATRC@eastersealsma.org</a> In Western Massachusetts: United Cerebral Palsy of Berkshire County in Pittsfield, Dawn Matthews AT Demo and Loan Coordinator, 413-442-1562 Voice; Email: <a href="mailto:ATRC@ucpberkshire.org">ATRC@ucpberkshire.org</a></li> <li>• <a href="http://www.GetATStuff.org">www.GetATStuff.org</a> where you can shop for used equipment or advertise what you are no longer using, which is available to the New England states and includes: <ul style="list-style-type: none"> <li>○ Vision (Desktop &amp; Portable Video Magnifiers, etc)</li> <li>○ Hearing (Assisted Listening/Alerting Devices, Amplified Phones, etc.)</li> <li>○ Speech Communication (Communication Devices, etc)</li> <li>○ Learning, Cognitive, Developmental (Literacy Software, Photo Phones, Portable Word Processors, etc.)</li> <li>○ Mobility, Seating &amp; Positioning (Power &amp; Manual Wheelchairs, Scooters, Walkers, R amps, Canes, etc)</li> <li>○ Daily Living (Bathing/Toileting Aids, Lift Chairs, Patient Lifts, Adjustable Hospital Beds, Standing Frames/Aids, etc)</li> <li>○ Environmental Adaptations (Electronic Aids for Daily Living, Environmental Control Units, Telephone Systems, Stair Lifts, Home Modification/Adaptation Items, etc.)</li> <li>○ Transportation and Vehicle Modifications (Accessible Vans, Wheelchair/Scooter Lifts/Carriers, etc.)</li> <li>○ Computers and Computer-related (Accessible Workstations,</li> </ul> </li> </ul>	<p>Website: <a href="http://www.massmatch.org">www.massmatch.org</a></p>

ORGANIZATION AND DESCRIPTION OF SERVICES	CONTACT INFORMATION
<p>Adjustable/Ergonomic Chairs, Computer Access Equipment, etc)</p> <ul style="list-style-type: none"> <li>○ Recreation, Sports, and Leisure (Handcycles, Adaptive Exercise Equipment, 3 Wheel Bikes, Pool Lifts, etc.)</li> <li>○ Other (Accessible Homes, Therapy/Rehab Devices, etc.)</li> </ul> <ul style="list-style-type: none"> <li>● Massachusetts Assistive Technology Loan Program (MATLP) – an alternative financing program that gives people with disabilities and their families access to low-interest cash loans to buy needed AT devices.</li> </ul>	
<p><b>DRIVING SOLUTIONS FOR YOU</b></p> <p>Services provided complimentary to Boston Marathon bombing victims include:</p> <ul style="list-style-type: none"> <li>● In-home assessment of physical, visual, perceptual and cognitive skills for individuals with new disabilities</li> <li>● Referrals to agencies and resources that provide specialized driving lessons (also free to Boston Marathon bombing victims) for individuals with new disabilities</li> <li>● Referrals for adaptive equipment and funding options for adaptations</li> </ul>	<p>Contact: Judy Romano at 508-878-9583</p> <p>Email: <a href="mailto:drivingsolutions@comcast.net">drivingsolutions@comcast.net</a></p> <p>Website: <a href="http://www.drivingsolutionsforyou.com">www.drivingsolutionsforyou.com</a></p>
<b>HEARING LOSS</b>	
<p><b>MASSACHUSETTS COMMISSION FOR THE DEAF AND HARD OF HEARING</b></p> <p>Provides:</p> <ul style="list-style-type: none"> <li>● Resources for ASL and CART interpretation services, referrals and information</li> <li>● A listing of jobs searchable by job type and location</li> </ul>	<p>Phone: 617-740-1600</p> <p>Website: <a href="http://www.mass.gov/eohhs/gov/departments/mcdhh">www.mass.gov/eohhs/gov/departments/mcdhh</a></p>
<b>HOME CARE</b>	
<p><b>HOME CARE ALLIANCE OF MASSACHUSETTS</b></p> <p>Alliance agency members have volunteered to donate home care services to Boston Marathon survivors. Agencies will donate 10 hours or more of personal care services; most agencies will donate more in terms of hours and services such as physical therapy or skilled nursing.</p>	<p>Contact: James Fuccione, Director of Legislative &amp; Public Affairs at 617-482-8830; Email: <a href="mailto:jfuccione@thinkhomecare.org">jfuccione@thinkhomecare.org</a></p> <p>Link to donated home care services:  <a href="https://m360.thinkhomecare.org/frontend/search.aspx?cs=5202">https://m360.thinkhomecare.org/frontend/search.aspx?cs=5202</a></p>

ORGANIZATION AND DESCRIPTION OF SERVICES	CONTACT INFORMATION
<b>REHABILITATION, PHYSICAL THERAPY AND TRAUMATIC BRAIN INJURY SERVICES</b>	
<p><b>KENNEDY BROTHERS PHYSICAL THERAPY CENTERS</b></p> <p>These centers are offering free physical therapy to seriously injured survivors of the Boston Marathon bombings. The centers will also waive co-pays for those for insurance. Individuals need to have a physician prescription for PT and verification that their injuries were the result of the marathon bombings.</p>	<p>Website: <a href="http://www.kennedybrospt.com">www.kennedybrospt.com</a></p> <p>Downtown Crossing: 617-542-6611; Copley Square: 617-266-2664 Needham: 781-444-1614; Braintree: 781-848-7300; Watertown: 617-924-5100; South Shore: 781-383-8001</p>
<p><b>MASSACHUSETTS ASSOCIATION FOR OCCUPATIONAL THERAPY</b></p> <p>MAOT will receive requests for OT for those injured in the Boston Marathon bombings and identify a volunteer to provide services within Massachusetts.</p>	<p>Contact: Donna Caira at 781-647-5556</p> <p>Email: <a href="mailto:info@maot.org">info@maot.org</a></p> <p>Website: <a href="http://www.maot.org">www.maot.org</a></p>
<p><b>NEW ENGLAND REHABILITATION HOSPITAL</b></p> <p>Provides inpatient services at Woburn, Danvers and Lowell, MA, and outpatient services at Woburn, Billerica and Framingham and Lynnfield, MA.</p>	<p>Contact: Sheri Purdy at 781-994-3454; Email: <a href="mailto:spurdy@5sqc.com">spurdy@5sqc.com</a></p> <p>Website: <a href="http://www.newenglandrehab.com">www.newenglandrehab.com</a></p>
<p><b>PAWSITIVELY STRONG FUND</b></p> <p>Survivors of the Boston Marathon who have sustained a permanent physical disability are being offered assistance dogs by this Fund of NEADS/Dogs for Deaf and Disabled Americans, a Massachusetts-based nonprofit organization that places assistance dogs nationwide. Note that survivors of the marathon must provide NEADS with documentation that their permanent injuries were sustained at the Boston Marathon. They can do so by getting paperwork through the Massachusetts Attorney General's Victim Compensation Fund or the Massachusetts Office for Victim Assistance/MOVA (see first section of this list for contact information for Victim Compensation and for MOVA).</p>	<p>Visit <a href="http://www.neads.org/application">www.neads.org/application</a> to access the online NEADS application</p>

ORGANIZATION AND DESCRIPTION OF SERVICES	CONTACT INFORMATION
<p><b>BRAIN INJURY AND STATEWIDE SPECIALIZED COMMUNITY SERVICES, MASSACHUSETTS REHABILITATION COMMISSION</b></p> <p>Provides screening exams for traumatic brain injury (TBI) and community-based services to persons who have sustained a TBI including: case management, social/recreational programs, skills training via regionally-based head injury centers, respite, residential services/programs, and family support services. Must be a Massachusetts resident to qualify for services and able to participate in community-based services.</p>	<p>Phone: 617-204-3852 or toll-free 800-223-2559 extension 2</p> <p>Website: <a href="http://www.mass.gov/eohhs/consumer/disability-services-by-type/head-injury/bisscs.html">www.mass.gov/eohhs/consumer/disability-services-by-type/head-injury/bisscs.html</a></p>
<p><b>HOUSING</b></p>	
<p><b>BOSTON HOUSING AUTHORITY</b></p> <p>Boston Housing Authority (BHA) provides assistance with government subsidized housing in the city of Boston.</p>	<p>Contact: Anthony Gilardi at 617-988-4405; 617-596-3370 (cell)</p> <p>Email: <a href="mailto:Anthony.Gilardi@bostonhousing.org">Anthony.Gilardi@bostonhousing.org</a></p> <p>Website: <a href="http://www.bostonhousing.org">www.bostonhousing.org</a></p>
<p><b>METROPOLITAN HOUSING OPPORUNITY CLEARING CENER</b></p> <p>MetroList services are available to Boston residents including assistance with finding a rental apartment or purchasing a house, and information about how to get on a waiting list for public housing. MetroList updates listings regularly and provides the name and address of all government-subsidized apartments or houses available for rent or sale. They also list non-subsidized (market rate) apartments and houses.</p>	<p>Contact: Dion Irish at 617-635-2525; Email: <a href="mailto:Dion.Irish@cityofboston.gov">Dion.Irish@cityofboston.gov</a></p> <p>Clearing Center: 617-635-3321</p> <p>Website: <a href="http://www.bostonhousing.org/detpages/rservices119.html">www.bostonhousing.org/detpages/rservices119.html</a></p>
<p><b>MASSACCESS</b></p> <p>A program of Citizen’s Housing and Planning Association (CHAPA), MassAccess has an online, searchable housing database of accessible, affordable, and market rate units.</p>	<p>Contact: Katy Trudeau at 617-742-0820</p> <p>Website: <a href="http://www.massaccesshousingregistry.org">www.massaccesshousingregistry.org</a></p>
<p><b>HOSPITALITY HOMES</b></p> <p>This agency provides free short-term housing in volunteer host homes and donated apartments for families and friends of patients seeking care at Boston-area healthcare organizations. The agency asks patients to be accompanied by another adult. The patient must have a permanent home address to return to before being accepted into the program.</p>	<p>Website: <a href="http://www.hosp.org">www.hosp.org</a></p>

ORGANIZATION AND DESCRIPTION OF SERVICES	CONTACT INFORMATION
<b>HEALTH INSURANCE</b>	
<p><b>MASSACHUSETTS HEALTH CONNECTOR</b></p> <p>Assists individuals and families with securing health insurance.</p>	<p>Website: <a href="http://www.mahealthconnector.org/portal/site/connector">www.mahealthconnector.org/portal/site/connector</a></p>
<p><b>MAYOR'S HEALTH LINE</b></p> <p>Housed at the Boston Public Health Commission, the Mayor's Health Line provides free and confidential information and referrals to the public.</p> <p>This includes assistance with securing health insurance, finding a provider or health center, finding assistance with covering medical expenses not covered by current insurance plan, and affordable prescription drugs. Can start applications right over the phone for:</p> <ul style="list-style-type: none"> <li>• MassHealth</li> <li>• Commonwealth Care</li> <li>• Health Safety Net</li> <li>• Food Assistance</li> <li>• Child Care Assistance</li> <li>• Children's Medical Security Plan (CMSP)</li> <li>• Healthy Start</li> <li>• Women, Infants and Children (WIC) Nutrition Program</li> <li>• Substance Abuse Programs (including gambling)</li> <li>• Women's Health Network</li> <li>• Home care services for elders</li> <li>• Vocational rehabilitation services</li> <li>• Veteran's Services (Local and Soldier's Homes)</li> </ul>	<p>Monday through Friday from 9:00am to 5:00pm</p> <p>Phone: 617-534-5050; toll free 1-800-847-0710</p>
<b>ADVOCACY AND INFORMATION ON HEALTHCARE, INSURANCE, SOCIAL SECURITY AND DISABILITY</b>	
<p><b>PATIENT ADVOCATE FOUNDATION</b></p> <p>A 17-year old national nonprofit organization that provides expert advocacy for individuals to navigate the healthcare system, including working with providers and insurers. The organization has set up a hotline for Boston Marathon and West Texas survivors. Clients will be assigned a case manager for their current and future needs.</p>	<p>Contact: Erin Moaratty at 757-952-0561; Email: <a href="mailto:erin.moaratty@patientadvocate.org">erin.moaratty@patientadvocate.org</a></p> <p>Phone: 1-800-532-5274; after selecting language preference press 2</p> <p>Website: <a href="http://www.patientadvocate.org">www.patientadvocate.org</a></p>

ORGANIZATION AND DESCRIPTION OF SERVICES	CONTACT INFORMATION
<p><b>DISABILITY LAW CENTER OF MASSACHUSETTS</b></p> <p>The Disability Law Center is the Protection and Advocacy agency for Massachusetts. DLC is a private, non-profit organization responsible for providing protection and advocacy for the rights of Massachusetts residents with disabilities. DLC receives federal, state and private funding but is not part of the state or federal government.</p>	<p>Phone: 1-800-872-9992</p> <p>Website: <a href="http://www.dlc-ma.org">www.dlc-ma.org</a></p>
<p><b>NEW ENGLAND INDEX</b></p> <p>A blog that provides information for persons with disabilities in Massachusetts. Has a provider directory and other resources.</p>	<p>Website: <a href="http://www.disabilityinfo.org">www.disabilityinfo.org</a></p>