

# STATE OF WASHINGTON KING COUNTY SUPERIOR COURT

IN RE: FRANCHISE NO POACHING PROVISIONS

<sub>| NO.</sub> 18-2-56307-1SEA

BATTERIES PLUS, LLC'S ASSURANCE OF DISCONTINUANCE

The State of Washington (State), by and through its attorneys, Robert W. Ferguson, Attorney General, and Rahul Rao, Assistant Attorney General, files this Assurance of Discontinuance (AOD) pursuant RCW 19.86.100.

### I. PARTIES

- 1.1 In January 2018, the Attorney General initiated the "In re Franchise No Poaching Provisions Investigation," which included investigation of the hiring practices of franchisors and franchisees in the state of Washington, including Batteries Plus, LLC.
- 1.2 Batteries Plus, LLC ("Batteries Plus") is a Wisconsin Limited Liability Corporation with its principal office or place of business in Hartland, WI. Batteries Plus is in the business of franchising battery and light bulb replacement businesses under the "Batteries Plus Bulbs®" trademark.
- 1.3 Batteries Plus includes its directors, officers, managers, agents acting within the scope of their agency, and employees as well as its successor and assigns, controlled subsidiaries, divisions, groups, affiliates, partnerships, and joint ventures. Batteries Plus does not include independent franchise operators.

### II. INVESTIGATION

- 2.1 Batteries Plus currently has 13 independently owned and operated franchise locations in Washington. No locations are owned or operated by Batteries Plus.
- 2.2 Batteries Plus previously included language in its franchise agreements that restricted a franchisee's ability to solicit or hire employees from Batteries Plus or other franchisees. In March 2018, Batteries Plus modified the language in the franchise agreement so franchisees were only limited from hiring store managers or repair technicians from Batteries Plus or another franchisee ("Paragraph 14(A) and (D)") because of the cost and time necessary to train these individuals. Specifically, the Batteries Plus franchise agreement states in Paragraph 14(A) and 14(D):

## 14. COVENANTS

- A. <u>Non-Solicitation Of Customers/Employees</u>. Franchisee covenants that, during the term of this Agreement, and for a period of two (2) years thereafter, Franchisee will not, directly or indirectly: ... (2) employ or seek to employ any person employed by Franchisor, or any other person who is at that time operating or employed by or at any other Batteries Plus Bulbs® store as a store manager or repair technician, or otherwise directly or indirectly induce such persons to leave their employment.
- D. <u>Store Manager Covenant Not To Compete</u>. If a Store manager or operating manager is not a Principal Owner and is not required to sign a Guaranty Agreement (as described in Section 15(G) below), Franchisee will require the Store manager or operating manager to sign a non-competition agreement in a form Franchisor approves and that Franchisee ensures complies with applicable state law.
- 2.3 The Attorney General asserts that the foregoing contract language constitutes a contract, combination, or conspiracy in restraint of trade in violation of the Consumer Protection Act, RCW 19.86.030.
- 2.4 Batteries Plus expressly denies that the contract provisions described above constitutes a contract, combination, or conspiracy in restraint of trade in violation of the Consumer Protection Act, RCW 19.86.030, or any other law, and expressly denies it has engaged in any conduct that constitutes a contract, combination, or conspiracy in restraint of

1	trade. Batteries Plus believes that the contract provisions were adopted to encourage		
2	franchisees to make the investments necessary to develop well-trained, high quality, and stable		
3	workforces in their locations, which in turn strengthened Batteries Plus' brand and individual		
4	Batteries Plus locations' ability to compete against other branded companies, among other		
5	reasons. Batteries Plus enters into this AOD to accelerate removal of the provisions from its		
6	Washington franchise agreements and avoid protracted and expensive litigation that could be		
7	brought by the State if it does not enter into this AOD. Pursuant to RCW 19.86.100, neither		
8	the existence of this AOD nor any of its terms shall be construed as an admission of law or		
9	fact, or any liability, misconduct, or wrongdoing on the part of Batteries Plus.		
10	III. ASSURANCE OF DISCONTINUANCE		
11	3.1 Subject the paragraphs above, Batteries Plus agrees:		
12	3.1.1. It will no longer include Paragraph 14(A) and (D), or other similar		
13	provisions that purport to restrict a franchisee's ability to solicit or hire employees from		
14	Batteries Plus or other franchisees, in any of its future franchise agreements nationwide;		
15	3.1.2. It will not enforce Paragraph 14(A) and (D) in any of its existing		
16	franchise agreements, and will not seek to intervene or defend in any way the legality of		
17	Paragraph 14(A) and (D) in any litigation in which a franchisee may claim third-party		
18	beneficiary status rights to enforce Paragraph 14(A) and (D) in an existing Batteries Plus		
19	franchise agreement;		
20	3.1.3. Within 14 days after the entry of this AOD, it will make all of its		
21	franchisees aware of this AOD and make a copy available if requested;		
22	3.1.4. It will notify the Attorney General's Office if it learns of any effort by a		
23	Washington Batteries Plus franchisee to enforce Paragraph 14(A) and/or (D).		
- 24	3.2 Within 60 days of entry of this AOD, Batteries Plus will endeavor to amend all		
25	franchise agreements with Washington Batteries Plus franchisees to remove Paragraph 14(A)		

26 and (D) in its existing franchise agreements. However, for the avoidance of doubt, Batteries

1	Plus is under no obligation to offer its franchisees any consideration, monetary or otherwise, in
2	order to induce them to sign the proposed amendment, nor will Batteries Plus be required to
3	take, or threaten to take, any adverse action against any such franchisees if they refuse to do so
4	If any Washington franchise owner declines to amend its franchise agreement within seven
5	days prior to the 60-day deadline, Batteries Plus shall provide the name and address of any
6	such franchise owner to the Office of the Attorney General. A decision by a Batteries Plus
7	franchisee not to amend its franchise agreement, or not to do so within 60 days of this AOD,
8	shall not mean that Batteries Plus has not complied with its obligations under this AOD. This
9	provision shall be deemed satisfied with regard to each Washington Batteries Plus franchisee
10	by either the amendment of such franchisee's franchise agreement(s) to remove Paragraph
11	14(A) and (D) or by Batteries Plus providing the name and address of such franchisee to the
12	Office of the Attorney General.
13	3.3 Batteries Plus will not include Paragraph 14(A) and (D) in its franchise
14	agreements for all franchisees nationwide, including for (a) new franchisees signing franchise
15	agreements for the first time after the date of this AOD, (b) existing franchisees whose franchise

- 3.3 Batteries Plus will not include Paragraph 14(A) and (D) in its franchise agreements for all franchisees nationwide, including for (a) new franchisees signing franchise agreements for the first time after the date of this AOD, (b) existing franchisees whose franchise agreements have expired and/or are otherwise subject to renewal, rebuild or relocation, and (c) franchisees who are acquiring a Batteries Plus business or another franchisee's business (*i.e.*, assignment) assuming they sign a new franchise agreement as part of the transaction.
- 3.4 Within 30 days of the conclusion of all time periods referenced in this section III, Batteries Plus will submit a declaration to the Attorney General's Office signed under penalty of perjury stating that it has complied with all provisions of this AOD or, if circumstances beyond Batteries Plus' control prevent compliance with any paragraph within the specified time frame, Batteries Plus will describe its efforts to satisfy the paragraph's requirements and the relevant extenuating circumstances.

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#### IV. ADDITIONAL PROVISIONS

- 4.1 This AOD is binding on, and applies to Batteries Plus, including each of its respective directors, officers, managers, agents acting within the scope of their agency, and employees, as well as their respective successors and assigns, controlled subsidiaries, divisions, groups, affiliates, partnerships, and joint ventures, or other entities through which Batteries Plus may now or hereafter act with respect to the conduct alleged in this AOD.
- 4.2 This is a voluntary agreement and it shall not be construed as an admission of any law, fact, liability, misconduct, or evidence of wrongdoing on the part of Batteries Plus. By entering into this AOD, Batteries Plus does not agree or concede that the claims, allegations and/or causes of action which were asserted by and/or could have been asserted by the Attorney General have any merit and Batteries Plus expressly denies the existence of any facts pertaining to Batteries Plus that could support any such claims, allegations, and/or causes of action. However, proof of failure to comply with this AOD shall be *prima facie* evidence of a violation of RCW 19.86.030, thereby placing upon the violator the burden of defending against imposition by the Court of injunctions, restitution, costs and reasonable attorney's fees, and civil penalties of up to \$2,000.00 per violation.
- 4.3 Batteries Plus will not, nor will it authorize any of its officers, employees, representatives, or agents to state or otherwise contend that the State of Washington or the Attorney General has approved of, or has otherwise sanctioned, the language described in Paragraph 2.2 above with respect to Paragraph 14(A) and (D) in Batteries Plus' franchise agreement.
- 4.4 Batteries Plus' compliance with this AOD resolves all issues raised by the State of Washington and the Antitrust Division of the Attorney General's Office under the Consumer Protection Act and any other statutes relating to the acts set forth in Paragraph 2.2 2.4 above. Subject to Paragraph 4.2, the State of Washington and the Antitrust Division of the Attorney General's Office shall not file suit or take any further investigative or enforcement action against

1	Batteries Plus with respect to the acts set forth above that occurred before the date of entry of this
2	AOD, or against independent Batteries Plus franchisees in Washington who agree to the
3	amendment described in Paragraph 3.2 above within 60 days of the entry of this AOD with
4	respect to acts that occurred before the date of such amendment.
5	APPROVED ON this day of, 2018.
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8	JUDGE/COURT COMISSIONER
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1	Presented by:		
2	ROBERT W. FERGUSON		
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4			
5	RAHUL RAO, WSBA #53375		
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10	Tanun ( <i>g</i> aig. wa.gov		
11	Agreed to and approved for entry by:		
12	BATTERIES PLUS, LLC		,
13		1 1 1 1	•
14	Daniel J. Oates, WSB No. 39334	Thomas & U' Hose Tom O'Hare	
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