## 1 2 3 4 5 6 STATE OF WASHINGTON 7 KING COUNTY SUPERIOR COURT 8 9 IN RE: FRANCHISE NO POACHING NO. **PROVISIONS** DOMINO'S PIZZA LLC 10 ASSURANCE OF DISCONTINUANCE 11 12 The State of Washington, by and through its attorneys, Robert W. Ferguson, Attorney 13 General, and Eric S. Newman, Assistant Attorney General, files this Assurance of Discontinuance 14 ("AOD") pursuant to RCW 19.86.100. 15 16 I. **PARTIES** 17 1.1 In January 2018, the Attorney General initiated an investigation into Domino's 18 Pizza LLC ("Domino's") and other quick service restaurant franchisors relating to certain 19 provisions in their franchise agreements. 20 1.2 Domino's is a Michigan limited liability company with its principal offices or 21 place of business in Ann Arbor, Michigan. Domino's affiliate, Domino's Pizza Franchising 22 LLC, is a franchisor, and its corporate and franchisee operated locations are in the business of 23 offering pizza, among other products, for sale to consumers. 24 For purposes of this AOD, Domino's shall include its directors, officers, 1.3 25 managers, agents acting within the scope of their authority, and employees as well as its 26

successors and assigns, subsidiaries, parent entities, affiliates and predecessor franchisor entities.

#### II. INVESTIGATION

- 2.1 There are approximately 140 Domino's restaurants located in the State of Washington as of the date hereof. All of these restaurants are independently owned and operated by franchisees.
- 2.2 The franchise agreements Domino's previously entered into with its franchisees provided that franchisees subject to such agreements could not directly or indirectly solicit for employment any person who is, at that time, employed by Domino's or by any other Domino's franchisee, or otherwise, induce such person to leave his or her employment therewith (the "No-Solicitation Provision"). Specifically, Domino's has included, within Section 20.4 of its franchise agreements, the following language

You agree that during the term of this Agreement you or your owners will not, directly or indirectly, solicit or employ any person who is employed by us, by any entity controlled by or affiliated with us or by any other of our franchisees, nor will you induce or attempt to induce any of these people to leave their employment without the prior written consent of their employers. We agree that we will not induce or attempt to induce any of your employees to leave their employment with you and become employed with us or our affiliates without your consent.

- 2.3 The Attorney General asserts that the foregoing conduct of Domino's and its franchisees constitutes a contract, combination, or conspiracy in restraint of trade in violation of the Consumer Protection Act, RCW 19.86.030.
- 2.4 Domino's expressly denies that the conduct described above constituted a contract, combination, or conspiracy in restraint of trade in violation of the Consumer Protection Act, RCW 19.86.030, or any other law, rule, or regulation, and expressly denies it engaged in conduct that constitutes a contract, combination, or conspiracy in restraint of trade, or violates any other law, rule, or regulation. Domino's further asserts that it previously

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advised franchisees that it was permanently eliminating the No-Solicitation Provision from its U.S. franchise agreements, and released such franchisees from any obligation to comply with the No-Solicitation Provision. As such, Domino's contends that the No-Solicitation Provisions previously included in its U.S. franchise agreements are no longer in force and effect. Domino's enters into this AOD to avoid protracted and expensive litigation. Pursuant to RCW 19.86.100, neither this AOD nor its terms shall be construed as an admission of law, fact, liability, misconduct, or wrongdoing on the part of Domino's or any of its current or former franchisees.

#### III. ASSURANCE OF DISCONTINUANCE

- 3.1 Subject to Paragraph 2.4 above, Domino's agrees:
- 3.1.1. It will not reinsert the No-Solicitation Provision in any of its franchise agreements in the United States signed after the date hereof;
- 3.1.2. It will not enforce the No-Solicitation Provision in any of its existing franchise agreements in the United States, and will not seek to intervene in any action brought by the Attorney General's Office against a current franchisee in Washington, provided such action is brought in accordance with, and consistent with, the provisions of this AOD;
- 3.1.3. It will notify all of its current franchisees in the United States of the entry of this AOD and make a copy available to them;
- 3.1.4. If, after the 21 day period set forth in Paragraph 3.2 below, Domino's becomes aware of a franchisee with a restaurant located in the State of Washington attempting to enforce the No-Solicitation Provision, and Domino's is unable to persuade such franchisee to desist from enforcing or attempting to enforce such provision, Domino's will notify the Attorney General.
- 3.2 Within 21 days of entry of this AOD, Domino's will send a letter to all of its current franchisees with restaurants located in the State of Washington, stating that the Attorney General has requested that those franchise agreements be amended to remove the No-

Solicitation Provision. The letter that Domino's will send to its current franchisees with restaurants located in the State of Washington will be substantially in the form of the letter attached hereto as Exhibit A. That letter will enclose the proposed amendment that Domino's is requesting that each of its franchisees with restaurants located in the State of Washington agree to, which amendment will remove such No-Solicitation Provision. The proposed amendment that will be included with each letter will be substantially in the form of the amendment attached hereto as Exhibit B.

- 3.3 In addition to sending the letter to its current franchisees with restaurants located in the State of Washington pursuant to Paragraph 3.2 above, Domino's will respond promptly to any inquiries from such franchisees regarding the request to amend the terms of the franchise agreement and will encourage its current franchisees with restaurants located in the State of Washington to sign the proposed amendment. However, for the avoidance of doubt, Domino's is under no obligation to offer its franchisees any consideration—monetary or otherwise—in order to induce them to sign the proposed amendment, or take any adverse action against such franchisees if they refuse to do so. Within 120 days of entry of this AOD, Domino's will provide copies of all executed amendments it has obtained with its current franchisees with restaurants located in the State of Washington to the Attorney General's Office. A decision by a franchisee not to amend its franchise agreement, or not to do so within 120 days of this AOD, shall not constitute a breach by Domino's of its obligations under this AOD or a failure by Domino's to comply with this AOD.
- 3.4 If Domino's learns that a current franchisee with restaurants located in the State of Washington intends in good faith to sign the proposed amendment but is unable to do so within the time period specified in Paragraph 3.3, Domino's will notify the Attorney General's Office to seek a mutually agreeable extension. During any such extension, the Attorney General's Office will not take further investigative or enforcement action against a franchisee.

- 3.5 In addition, Domino's will remove the No-Solicitation Provision from all of its existing franchise agreements for restaurants located in the United States on a nationwide basis as they come up for renewal, unless expressly prohibited by law.
- 3.6 Within 30 days of the conclusion of the time period referenced in Paragraph 3.3, Domino's will submit a declaration to the Attorney General's Office signed under penalty of perjury stating whether all provisions of this agreement have been satisfied.

### IV. ADDITIONAL PROVISIONS

- 4.1 This AOD is binding on, and applies to Domino's, including each of its respective directors, officers, managers, agents acting within the scope of their agency, and employees, as well as its respective successors and assigns, subsidiaries, parent entities, predecessor franchisor entities, or other entities through which Domino's may now or hereafter act with respect to the conduct alleged in this AOD.
- 4.2 This is a voluntary agreement and it shall not be construed as an admission of law, fact, liability, misconduct, or wrongdoing on the part of Domino's or any of its current or former franchisees. Domino's neither agrees nor concedes that the claims, allegations and/or causes of action which have or could have been asserted by the Attorney General have merit, and Domino's and its current and former franchisees expressly deny any such claims, allegations, and/or causes of action. However, proof of Domino's failure to comply with this AOD shall be *prima facie* evidence of a violation of RCW 19.86.030, thereby placing upon the violator the burden of defending against imposition by the Court of injunctions, restitution, costs and reasonable attorney's fees, and civil penalties of up to \$2,000.00 per violation.
- 4.3 Domino's will not, nor will it authorize any of its officers, employees, representatives, or agents to, state or otherwise contend that the State of Washington or the Office of the Attorney General has approved of, or has otherwise sanctioned, the conduct described in Paragraph 2.2 with respect to the No-Solicitation Provision in Domino's franchise agreement.

4.4 This AOD resolves all issues raised by the State of Washington and the Antitrust 1 2 Division of the Attorney General's Office under the Consumer Protection Act and any other 3 related statutes pertaining to the acts of Domino's and its current and former franchisees as set forth in Paragraphs 2.1-2.3 above that may have occurred before the date of entry of this AOD, 4 5 or that occur between the date of the entry of this AOD and the conclusion of the 120-day period identified in Paragraph 3.3 above, and concludes the investigation thereof. Subject to Paragraph 6 4.2, the State of Washington and the Antitrust Division of the Attorney General's Office shall not 7 file suit, take any enforcement action or further investigative action, or seek to intervene in any 8 9 other enforcement action, investigative action, or private civil action, with respect to the acts set 10 forth above that occurred before the date of entry of this AOD, or that occurs between the date of the entry of this AOD and the conclusion of the 120-day period identified in Paragraph 3.3 above, 11 against Domino's or any of its current franchisees in the State of Washington that sign the 12 proposed amendment described in Section III, any of its former franchisees in the State of 13 14 Washington, or any of its current or former franchisees located outside the State of Washington. The Attorney General reserves the right to take further investigative or enforcement action against 15 any current franchisee in the State of Washington identified pursuant to Paragraph 3.1.4 or any 16 current franchisee in the State of Washington that does not sign the proposed amendment 17 described in Section III. 18 19 APPROVED ON this \_\_\_\_\_ day of \_\_\_\_\_\_, 2018. 20 21 22 JUDGE/COURT COMISSIONER 23 24 25 26

1	Presented by:
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5	Assistant Attorney General Chief Litigation Counsel
6	Antitrust Division Attorneys for State of Washington
7	Office of the Attorney General
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9	
10	Agreed to and approved for entry by:
11	DOMINO'S PIZZA LLC
12	De Maris
13	ANTHONY TODARO  KEVIN MORRIS  DLA Piper LLP (US)  EXECUTIVE VICE PRESIDENT AND
14	701 Fifth Avenue, Suite 7000 GENERAL COUNSEL Seattle, WA 98104-7044
15/	DOMINO'S PIZZA LLC LEGAL
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## **EXHIBIT A**

Form Letter to Domino's Franchisees in the State of Washington

Dear [Franchisee Name]

In February 2018, Domino's received a Civil Investigative Demand from the Attorney General's Office of the State of Washington seeking information regarding whether there are any provisions in our franchise agreements that restrict the hiring or solicitation of employees (sometimes referred to as "no-solicitation" clauses). We understand that this is part of a broader investigation into the use of such clauses in the restaurant industry and perhaps other franchised industries. We have cooperated fully with the investigation.

Without admitting that Domino's or its franchisees violated any law or regulation, or acted improperly in any respect, we have reached an agreement with the Attorney General's Office. In accordance with our prior communications with you, this agreement provides that Domino's will, among other things, not include in any U.S. franchise agreement or renewal any provisions that restrict the hiring or solicitation of employees. The agreement also reiterates what we previously advised you -i.e., that Domino's cannot and will not enforce any such provisions in any of our existing franchise agreements for restaurants located in the U.S.

We believe the system's interests are best served by resolving the investigation quickly and cooperatively on these terms, and avoiding the uncertainty and cost of protracted litigation.

Our agreement with the Attorney General's Office also includes a requirement that we request from franchisees with restaurants located in the State of Washington, that they agree to amend their existing franchise agreements to remove the provisions, if any, that restrict the hiring or solicitation of employees. Enclosed for your signature is an amendment to your franchise agreement(s) with Domino's to satisfy that requirement. To the extent that you agree to this amendment to your franchise agreement, the Attorney General has committed to not pursue any suit, or take any investigative or enforcement action against you, for conduct relating to the relevant provisions of your franchise agreement, up to and including the date you sign the amendment. Please sign and return the amendment to me as soon as possible. If you decide not to sign the enclosed amendment, the Attorney General's Office has indicated that it will reserve the right to investigate you and/or pursue enforcement actions against you relating to the contractual provisions described above.

Should you have any questions regarding this matter, please contact me at [e-mail of appropriate person]

[Signature block for appropriate person]

# **EXHIBIT B**

# AMENDMENT DOMINO'S FRANCHISE AGREEMENT

The Domino's Franchise Agreement between Domino's Pizza Franchising LLC ("We") and the undersigned franchisee ("You") listed in Exhibit A hereto (as amended, the "Franchise Agreement(s)") shall be amended in accordance with the following terms.

- 1. <u>Background</u>. We and you are parties to each Franchise Agreement and you operate one or more franchised outlets in the State of Washington under the Franchise Agreement(s). We have determined that it is in the best interests of the franchise system to not enforce the no-solicitation provisions of the Franchise Agreement(s). The purpose of this Amendment to your Franchise Agreement(s) is to document this change. All initial capitalized terms used but not defined in this Amendment shall have the meanings set forth in the Franchise Agreement(s).
- 2. <u>Modification of Terms</u>. While we contend that the non-solicitation provisions of the Franchise Agreement, comprised of the second sentence of Section 20.2 and Section 20.4 in its entirety (collectively, the "Non-Solicitation Provisions), are no longer in force and affect, to avoid any ambiguity and in accordance with our agreement with the Attorney General of the State of Washington, as of Effective Date (defined below) of this Amendment, You and We agree that the Non-Solicitation Provisions are hereby deleted from this Franchise Agreement and are of no further force or effect.
- 3. <u>Miscellaneous</u>. Except as specifically modified by this Amendment, the provisions of the Franchise Agreement(s) shall remain in full force and effect. This document is an amendment to, and forms a part of, each Franchise Agreement. If there is an inconsistency between this Amendment and any Franchise Agreement, the terms of this Amendment shall control. This Amendment constitutes the entire agreement between the parties hereto, and there are no other oral or written representations, understandings or agreements between them, relating to the subject matter of this Amendment. This Amendment inures to the benefit of the parties hereto and their respective successors and assigns and will be binding upon the parties hereto and each of their respective successors and assigns. This Amendment may be executed in multiple counterparts, but all such counterparts together shall be considered one and the same instrument.

IN WITNESS WHEREOF, the parties hereto have executed and delivered this Agreement effective as of \_\_\_\_\_, 2018 (the "Effective Date").

Domino's Pizza Franchising LLC	[FRANCHISEE'S NAME]
By:	By: