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26	25	assigns, controlled subsidiaries, divisions, groups, affiliates, partnerships, and joint ventures.			
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II. **INVESTIGATION**

Mora has four franchised stores currently in Washington State: Bainbridge 2.1. Island, Kingston, Poulsbo and Covington. Mora does not currently operate any stores itself in Washington State. 4

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Since November 2016, Mora has included language in its franchise 2.2. 5 agreements that restricted a franchisee's ability to solicit or hire workers from another Mora 6 Iced Creamery Shops (no-poaching provision). Specifically, the standard Mora franchise 7 agreement stated that a franchisee shall not "employ or seek to employ any person who is 8 employed by Franchisor, its Affiliates or by any other developer or franchisee of Mora Iced 9 Creamery Shops, nor induce nor attempt to induce any such person to leave said employment 10 without the prior written consent of such person's employer." A no-poaching provision 11 restricted franchisees from hiring both employees from a competing franchisee and from 12 Mora corporate-owned stores. 13

The Attorney General asserts that the foregoing conduct constitutes a 2.3. 14 contract, combination, or conspiracy in restraint of trade in violation of the Consumer 15 Protection Act, RCW 19.86.030. 16

Mora expressly denies the conduct described above constitutes a contract, 2.4. combination, or conspiracy in restraint of trade in violation of the Consumer Protection Act, RCW 19.86.030, or any other law, and expressly denies it has engaged in conduct that constitutes a contract, combination, or conspiracy in restraint of trade. Mora enters into this AOD to avoid protracted and expensive litigation. Pursuant to RCW 19.86.100, neither this AOD nor its terms shall be construed as an admission of law, fact, liability, misconduct, or wrongdoing on the part of Mora.

III. ASSURANCE OF DISCONTINUANCE

Subject to paragraph 2.4 above, Mora agrees: 3.1.

3.1.1 It will no longer include no-poach provisions in any of its future
 franchise agreements;

3.1.2 It will no longer enforce no-poaching provisions in any of its existing
4 franchise agreements, and will not seek to intervene or defend in any way the legality of any
5 no-poach provision in any litigation in which a franchisee may claim third-party beneficiary
6 status rights to enforce an existing no-poach provision;

3.1.3 It will notify all of its franchisees of the entry of this agreement with the State, and provide them a copy of the AOD upon request;

3.1.4 It will notify the Attorney General's Office if it learns of any effort by
a franchisee in Washington to enforce any existing no-poach provision.

Within 60 days of entry of this AOD, Mora will exercise all reasonable 3.2. 11 commercial efforts to amend all existing franchise agreements with entities in Washington 12 to remove any no-poaching provisions in its existing franchise agreements. Mora is under no 13 obligation to offer any franchisee any monetary or non-monetary consideration to induce 14 them to accept the proposed amendment of the franchise, and it shall be under no obligation 15 to take any coercive action against a franchisee that may refuse or decline to agree to any 16 amendment of its franchise agreement. If any franchise owner is unwilling to consent to the 17 change to its franchise agreement, prior to the 60-day deadline, Mora shall provide the name 18 and address of the resisting franchisee and the name and address of the franchisee's registered 19 20 agent to the Office of the Attorney General.

3.3. As they come up for either renewal or renegotiation during the ordinary
course of business, Mora will amend all of its existing franchise agreements on a nationwide
basis to remove any no-poach provision.

3.4. Within 30 days of the conclusion of the time periods referenced in this section
III, Mora will submit a declaration to the Attorney General's Office signed under penalty of
perjury stating that all provisions of this agreement have been satisfied.

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IV. ADDITIONAL PROVISIONS

4.1. This AOD is binding on, and applies to Mora, including each of its respective directors, officers, managers, agents acting within the scope of their agency, and employees, as well as their respective successors and assigns, controlled subsidiaries, divisions, groups, affiliates, partnerships, and joint ventures, or other entities through which Mora may now or hereafter act with respect to the conduct alleged in this AOD.

4.2. This is a voluntary agreement and it shall not be construed as an admission of law, fact, liability, misconduct, or wrongdoing on the part of Mora. By entering into this AOD, Mora neither agrees nor concedes that the claims, allegations and/or causes of action which have or could have been asserted by the Attorney General have merit and Mora expressly denies any such claims, allegations, and/or causes of action. However, proof of failure to comply with this AOD shall be *prima facie* evidence of a violation of RCW 19.86.030, thereby placing upon the violator the burden of defending against imposition by the Court of injunctions, restitution, costs and reasonable attorney's fees, and appropriate civil penalties under the Consumer Protection Act.

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4.3. Mora will not, nor will it authorize any of its officers, employees, representatives, or agents to state or otherwise contend that the State of Washington or the Attorney General has approved of, or has otherwise sanctioned, the conduct described in Paragraph 2.2 with respect to the No-Poach Provision in Mora franchise agreement.

4.4. This AOD resolves all issues raised by the State of Washington and the
Antitrust Division of the Attorney General's Office under the Consumer Protection Act and
any other related statutes pertaining to the acts set forth in paragraph 2.1 – 2.3 above that
may have occurred before the date of entry of this AOD and concludes the investigation
thereof. Subject to paragraph 4.2, the State of Washington and the Antitrust Division of the
Attorney General's Office shall not file suit or take any further investigative or enforcement

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1	action	with respect to the acts set	forth above that	t occurred before the date of entry of this
2	AOD.			
3		APPROVED ON this	day of	, 2019.
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6				JUDGE/COURT COMMISSIONER
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Presented by: 1 2 ROBERT W. FERGUSON Attorney General 3 4 JUSTIN WADE, WSBA #41168 Assistant Attorney General 5 Antitrust Division 6 Office of the Attorney General 800 Fifth Avenue, Suite 2000 7 Seattle, WA 98104 (206) 464-7030 8 Justin.Wade@atg.wa.gov 9 Attorneys for State of Washington 10 11 Agreed to and approved for entry by: turn 12 Mora Development, LLC 13 14 EBEN THADDEUS LEWIS, WSBA # 12720 Mora Development, LLC Rep GuidePoint Law 15 Jerry Perez 1809 7th Ave Ste 300 By: Seattle, WA 98101-1341 16 President (206) 654-1046 Its: 17 tlewis@guidepointlaw.com 18 Attorneys for Mora Development, LLC 19 20 21 22 23 24 25 26