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| 9 | SUPERIOR COURT OF TH | E STATE OF CALIFORNIA |
| 10 | COUNTY OF S | SACRAMENTO |
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| 12 | Two Property of The Transport of Care property | Const |
| 13 | THE PEOPLE OF THE STATE OF CALIFORNIA, | Case No. |
| 14 | Plaintiff, | COMPLAINT FOR RESTITUTION, |
| | v. | ACCOUNTING, INJUNCTIVE RELIEF, CIVIL PENALTIES, AND COSTS AND |
| 15 | w | FEES ARISING OUT OF NEGLIGENT MISREPRESENTATION IN |
| 16 | HEALING HEROES NETWORK, INC., A | CHARITABLE SOLICITATION AND |
| 17 | FLORIDA NONPROFIT CORPORATION DOING BUSINESS AS AMERICAN INJURED VETERANS, | REPORTING; INTENTIONAL MISREPRESENTATION IN |
| | AMERICAN INJURED VETERANS FOUNDATION, | CHARITABLE SOLICITATION; |
| 18 | INJURED AMERICAN VETERANS FOUNDATION, GET THE BIKES, HARLEYS FOR HEROES, | NEGLIGENT HIRING AND SUPERVISION OF PROFESSIONAL |
| 19 | HERO GIVEAWAYS, OUTDOORS FOR HEROES, | FUNDRAISERS |
| 20 | TABLETS FOR HEROES, AND WELCOME HOME HEROES; HERO GIVEAWAYS LLC, A | * |
| | FLORIDA LLC; STACEY J. SPIEGEL; NEAL A. |] |
| 21 | SPIEGEL; ALLAN M. SPIEGEL; AND DOES 1-30, INCLUSIVE, | |
| 22 | , = | |
| 23 | Defendants. | |
| 24 | Plaintiff, the People of the State of Californ | nia, file this Complaint, and complain and allege |
| 1 | as follows: | , |
| 25 | | TIES |
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| 27 | 1. Plaintiff, the People of the State of California, are the true beneficiaries of the | |
| 28 | charitable assets held by defendant HEALING HEROES NETWORK, INC., and include | |

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members of the class of charitable beneficiaries of HEALING HEROES NETWORK, INC.

- 2. The Attorney General Xavier Becerra, who brings this action on behalf of the People, is the Attorney General of the State of California and has the primary responsibility for supervising charitable trusts, "for ensuring compliance with trusts and articles of incorporation, and for protecting assets held by charitable trusts and public benefit corporations." (Gov. Code, § 12598.) The Attorney General may bring charitable trust enforcement actions under the provisions of the Supervision of Trustees and Fundraisers for Charitable Purposes Act ("Supervision Act") (Gov. Code, § 12580 et seq.), the Nonprofit Corporation Law (Corp. Code, § 5000 et seq.), the Solicitations for Charitable Purposes Law ("Solicitations Law") (Bus. & Prof. Code, § 17510 et seq.), and the Penal Code provisions on nonprofit raffles (Pen. Code, § 319 et seq.). (Supervision Act, Gov. Code, § 12598.) The Attorney General has jurisdiction over foreign nonprofit corporations and charitable organizations doing business in California or holding property in California for charitable purposes under the Supervision Act.
- Defendant HEALING HEROES NETWORK, INC., a Florida nonprofit corporation, was at all relevant times, also doing business as American Injured Veterans, American Injured Veterans Foundation, Injured American Veterans Foundation, Get the Bikes, Harleys for Heroes, Hero Giveaways, Outdoors for Heroes, Tablets for Heroes, and Welcome Home Heroes (collectively, "HEALING HEROES") has been registered with the California Secretary of State since 2009 to do business in California, and was assigned California corporation number C3265648. Also in 2009, HEALING HEROES registered with the California Attorney General's Registry of Charitable Trusts and was assigned registration number CT0154513. At all times relevant, Defendants HEALING HEROES transacted business in California and/or held property in California for charitable purposes.
- 4. According to its Articles of Incorporation, the charitable purpose of Defendant HEALING HEROES is to "provid[e] therapy to members of our armed forces through a nationwide network of providers, to assist those who were injured in the line of duty; promot[e] mental and physical rehabilitation to the wounded heroes who have sustained traumatic injuries, with the hope that they may return to productive lives; and provid[e] therapies and services not

currently provided by the U.S. Department of Veterans Affairs, for which these heroes are in desperate need."

- 5. Defendant HERO GIVEAWAYS, LLC, ("HERO GIVEAWAYS") is and was at all relevant times a Florida for-profit company doing business and soliciting charitable donations in California in 2018 and 2019.
- 6. Defendant STACEY J. SPIEGEL is and was at all relevant times a director, officer, and/or agent of HEALING HEROES and HERO GIVEAWAYS and is a resident of Florida.
- 7. Defendant NEAL M. SPIEGEL is and was at all relevant times an officer, employee and/or agent of HEALING HEROES and a director, officer, and/or agent of HERO GIVEAWAYS and is a resident of Florida.
- 8. Defendant ALLAN M. SPIEGEL is a medical doctor, and was at all relevant times Complaint a director, officer, and/or agent of HEALING HEROES and is a resident of Florida.
- 9. Plaintiff is not aware of the true names and capacities of those defendants sued as Defendants DOES 1 through 30, and therefore sues these defendants by fictitious names. Each fictitiously named defendant is responsible in some manner for the violations of law alleged, including for aiding and abetting violations of the Supervision Act. (Gov. Code, § 12596, subd. (c).) Plaintiff will amend this Complaint to add the true names of the fictitiously named defendants once they are discovered. Whenever reference is made to "Defendants," such reference shall include DOES 1 through 30 as well as the named defendants.
- 10. At all relevant times, each Defendant acted jointly with every other named Defendant in committing all acts or omissions alleged in this Complaint.
- 11. At all relevant times, each Defendant acted as principal, under express or implied agency, or with actual or ostensible authority to perform the acts or omissions alleged in this Complaint on behalf of every other named Defendant. Some or all Defendants acted as the agent of the others, and all Defendants acted within the scope of their agency if acting as an agent of another.
- 12. This action is subject to the ten-year statute of limitations for civil charitable trust enforcement actions brought by the Attorney General against any charitable corporation, trustees

Misleading Use of Program Names

- 18. Government Code, section 12599.6, subdivision (f)(2), proscribes using any unfair or deceptive practices or engaging in any fraudulent conduct that creates a likelihood of confusion or misunderstanding in charitable solicitations.
- 19. From approximately 2013 through 2017, HEALING HEROES operated variously as American Injured Veterans, American Injured Veterans Foundation, Injured American Veterans Foundation, Get the Bikes, Harleys for Heroes, Outdoors for Heroes, Tablets for Heroes, and Welcome Home Heroes. By using multiple names, without disclosing that they are organizations founded and/or operated by Defendants, and without disclosing that they are other business names of HEALING HEROES, STACEY SPIEGEL, ALLAN SPIEGEL NEAL SPIEGEL, and/or HERO GIVEAWAYS, Defendants and DOES 1-30 and their agents increased the likelihood of confusing such donors into making multiple donations to the same entity and/or individuals.
- 20. The use of multiple names without the disclosures described above by Defendants and their agents, and DOES 1-30, is an unfair or deceptive practice that violates Government Code section 12599.6, subdivision (f)(2).

Misleading Donors as to Charitable Use

- 21. Government Code section 12599.6, subdivision (f)(4), proscribes misrepresenting or misleading anyone in any manner to believe that the person on whose behalf a solicitation or charitable sales promotion is being conducted is a charitable organization or that the proceeds of the solicitation or charitable sales promotion will be used for charitable purposes when that is not the fact.
- 22. When HEALING HEROES filed for dissolution of its corporate status in 2017, its directors and officers were obligated by Article X of its Articles of Incorporation to distribute its assets "exclusively to charitable, religious, scientific, literary, or educational organizations which would then qualify under the provisions of Section 501(c)(3) of the Internal Revenue Code" and to ensure that "none of the assets ... be distributed to any member, officer or director of the Corporation or to any private individual."

| 23. Instead of dissolution and distribution of assets according to Article X of its Articles | | |
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| of Incorporation, defendants NEAL SPIEGEL, STACEY SPIEGEL, and ALLAN SPIEGEL | | |
| continued to solicit and receive donations in 2018 using the name HEALING HEROES. Thus, the | | |
| donations that were received after HEALING HEROES filed for dissolution deceived donors as | | |
| to the intended use of the donations, and the donations inured to the personal benefit of NEAL | | |
| SPIEGEL, STACEY SPIEGEL, ALLAN SPIEGEL, and their for-profit company HERO | | |
| GIVEAWAYS. | | |

- 24. Also in 2018, defendants HEALING HEROES, NEAL SPIEGEL, STACEY SPIEGEL, and ALLAN SPIEGEL continued to solicit and receive donations under HEALING HEROES's alternate name, defendant HERO GIVEAWAYS, a Florida limited liability company formed by NEAL SPIEGEL in 2018. These contributions were given by donors to benefit wounded veterans but instead inured to the benefit of defendants NEAL SPIEGEL, STACEY SPIEGEL, and ALLAN SPIEGEL.
- 25. The misleading conduct by defendants NEAL SPIEGEL, STACEY SPIEGEL, ALLAN SPIEGEL, and HERO GIVEAWAYS in continuing to solicit charitable donations after filing for dissolution of HEALING HEROES violates section 12599.6, subdivision (f)(4), of the Government Code.

Unreasonably Overstating Percentage Net to Charity

- 26. Government Code, section 12599.6, subdivision (f)(8), proscribes representing directly or by implication that a charitable organization will receive an amount greater than the actual net proceeds reasonably estimated to be retained by the charity for its use.
- 27. In approximately 2015 through 2017, defendants NEAL SPIEGEL, ALLAN SPIEGEL, and STACEY SPIEGEL on behalf of HEALING HEROES solicited funds through statements that misrepresented the percentage of funds going to charity.
- 28. Defendants' statements about the percentage of funds going to charity were misleading in violation of Government Code, section 12599.6, subdivision (f)(8).

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Improper Reporting of Joint Costs

- 29. Charities soliciting donations in California must maintain financial statements on the basis of generally accepted accounting principles (GAAP) as defined by the American Institute of Certified Public Accountants, the Governmental Accounting Standards Board, or the Financial Accounting Standards Board. (Bus. & Prof. Code, § 17510.5, subd. (a); Gov. Code, § 12586, subd. (e); see also Cal. Code Regs., tit. 11, § 999.9, subd. (e).)
- In 1998, the American Institute of Certified Public Accountants (AICPA) adopted Statement of Position 98-2, entitled Accounting for Costs of Activities of Not-for-Profit Organizations.
- 31. AICPA's Statement of Position 98-2 permits a joint allocation of fundraising costs and program-service costs only when: (a) the purpose of the joint activity includes accomplishing program functions, (b) the audience was not selected based on its ability or likelihood to contribute to the charity, and (c) the joint activity calls for specific action by the recipient that will help accomplish the charity's mission.
- Defendants STACEY SPIEGEL, ALLAN SPIEGEL, and NEAL SPIEGEL breached 32. their duty to accurately report fundraising and program-service costs by allocating a portion of fundraising costs to program-service costs even though AICPA's criteria for allocating joint costs were not met.
- Defendants' joint-costs reports were inaccurate as to as to the ultimate beneficiary of 33. charitable donations.
- 34. Regardless of injury, it is unlawful to use any unfair or deceptive solicitation practices, to mislead donors as to the purpose of a donation, to misrepresent the characteristics and uses of any services, and to represent that charity will receive a greater percentage of funds than can be reasonably expected. (Gov. Code, § 12599.6, subd. (f).)
- 35. As a result of defendants' acts, omissions, misstatements, and misrepresentations, California donors were damaged in that they were misled into donating money, misled about the charitable program services conducted by HEALING HEROES, and misled about HEALING HEROES's efficiency in running its charitable operations.

- 36. Defendants' acts, omissions, misstatements, and misrepresentations were a substantial cause of harm, including uninformed donations by California residents that they otherwise would not have donated and misrepresentation to the public, estimated in an amount exceeding \$300,000.
- 37. Each call, mailing, or request for donation constitutes a separate violation regardless of whether it resulted in a donation. (Gov. Code, § 12591.1.) The People reserve the right to seek civil penalties for each act or omission that constitutes a violation of the Supervision Act. (*Id.*).
- 38. The People seek restitution and penalties according to proof, and judgment as set forth below.

SECOND CAUSE OF ACTION

INTENTIONAL MISREPRESENTATION IN CHARITABLE SOLICITATION (AGAINST DEFENDANTS NEAL SPIEGEL, ALLEN SPIEGEL, STACEY SPIEGEL, AND DOES 1-30)

- 39. The People incorporate by reference paragraphs 1 through 38 as though fully set forth here.
- 40. A fiduciary relationship exists between a charity, or any of er person or entity soliciting on behalf of a charity, and a person from whom a charitable contribution is being solicited. (Bus. & Prof. Code, § 17510.8.) Defendants NEAL SPIEGEL, ALLEN SPIEGEL, and STACEY SPIEGEL, and DOES 1-30, owed a duty to California residents and prospective donors to comply with applicable law and to use the donated funds for the purposes for which they were solicited.
- 41. Defendants NEAL SPIEGEL, ALLEN SPIEGEL, and STACEY SPIEGEL, and DOES 1-30, breached their duty and violated the Supervision Act with intent to deceive by, among other things:
 - Soliciting donations on based on inaccurate claims that 100 percent of the proceeds would go to wounded veterans; and
 - b. Approving solicitation language that California and other states had previously deemed deceptive, misleading, and in violation the Supervision Act, such as

representations that the sweepstakes mailers contained a "check release" form, that the consumer had received a number that "matches" the winning number, that a charity representative was personally interested in the recipient winning the sweepstakes, that the mailer came from a public servant, official, or office, and that the recipient was about to forego an opportunity to claim prize money.

- 42. As a result of Defendants' intentional conduct, California residents were misled into donating money that they otherwise would not have donated, and Defendants diverted those funds to non-charitable use. The exact amount is unknown but is currently estimated in excess of \$300,000.
- 43. The People reserve the right to seek civil penalties under Government Code, section 12591.1, from each Defendant, to be paid to the Attorney General and used by the Department of Justice solely for administration of the Attorney General's trust enforcement responsibilities, as stated in Government Code, sections 12586.2 and 12591.1, subdivision (g).
 - 44. The People also seek restitution according to proof and judgment as set forth below.

THIRD CAUSE OF ACTION

NEGLIGENT HIRING AND SUPERVISION OF PROFESSIONAL FUNDRAISERS (AGAINST DEFENDANTS HEALING HEROES, STACEY SPIEGEL, ALLAN SPIEGEL, NEAL SPIEGEL, AND DOES 1-30)

- 45. People incorporate by reference paragraphs 1 through 38 as though fully set forth here.
- 46. A fiduciary relationship exists between a charity, or any other person or entity soliciting on behalf of a charity, and a person from whom a charitable contribution is being solicited. (Bus. & Prof. Code, § 17510.8.) Defendants HEALING HEROES, NEAL SPIEGEL, ALLEN SPIEGEL, and STACEY SPIEGEL, and DOES 1-30, owed a duty to California residents and prospective donors to comply with applicable law and to use the donated funds for the purposes for which they were solicited. (*Id.*) And a charitable organization must establish and exercise control over fundraising activities conducted for its benefit. (Gov. Code, § 12599.6, subd. (b).)

47. HEALING HEROES through STACEY SPIEGEL, ALLAN SPIEGEL, and NEAL SPIEGEL, and DOES 1-30, acting at all times with its knowledge and consent, and Defendant HEALING HEROES, and Defendants STACEY SPIEGEL, ALLAN SPIEGEL, and NEAL SPIEGEL in their capacity as HEALING HEROES's directors, officers, employees and/or agents, breached their duty to persons being solicited by negligently hiring and supervising commercial fundraisers, as described below.

Failure to Provide Required Disclosures

- 48. Business and Professions Code, section 17510.4, requires a clear disclosure in the solicitation of information required by Section 17510.3 when an initial solicitation is made by letter, telephone, over the internet, or other means not involving direct personal contact with the person solicited.
- 49. Business and Professions Code, section 17510.3, requires that during the course of any solicitation for charitable purposes in California, the solicitor must disclose (1) the name and address of each campaign, organization, or fund on behalf of which all or any part of the money collected will be used for charitable purposes or the manner in which the money collected will be used for charitable purposes, (2) the non-tax-exempt status, if the organization or fund does not have a charitable tax exemption under both federal and state law, and (3) the percentage of the total gift which may be deducted as a charitable contribution under both federal and state law.
- 50. Business and Professions Code, section 17510.4, also requires that when a gift is made after the initial solicitation by mail or telephone, a card or printed material in at least 10-point font making the disclosures required by Section 17510.3 must be mailed or otherwise delivered to the donor.
- 51. Business and Professions Code, section 17510.3, subdivision (a)(6) requires, where the name of the soliciting organization includes the term "veterans" or would be reasonably understood to imply that the organization is composed of veterans, the organization must also disclose the total number of members in the organization and the number of members working or living in the county where the solicitation is being made.

19 subd. (a).)

- 62. In California, a lottery is "any scheme for the disposal or distribution of property by chance, among persons who have paid or promised to pay any valuable consideration for the chance of obtaining such property or a portion of it, or for any share or any interest in such property, upon any agreement, understanding, or expectation that it is to be distributed or disposed of by lot or chance, whether called a lottery, raffle, or gift enterprise, or by whatever name the same may be known." (Pen. Code, § 319.) A donation to charity is valuable consideration for purposes of determining whether a lottery exists. (64 Ops. Cal. Atty. Gen. 114 (Cal.A.G. Opinion No. 80-1010), 1981 WL 126721.)
- 63. From approximately 2015 through 2017, HEALING HEROES's direct-mail sweepstakes offered prizes distributed by chance to persons who paid valuable consideration for the chance. HEALING HEROES's direct-mail sweepstakes therefore constituted a lottery subject to regulation in California. (Pen. Code, § 320.5.)
- 64. Charities may conduct a lottery to raise funds for a charitable purpose only if the lottery is registered as a charity raffle with the Attorney General's Registry of Charitable Trusts. (Pen. Code, § 320.5, subd. (h)(1).) Organizations conducting charity raffles in California must report annually to the Registry of Charitable Trusts as to the gross receipts, direct costs, and charitable purposes of the raffle. (*Id.*, subd. (h)(6).) The draw of a charity raffle must occur in California. (*Id.*, subd. (b)(3).) Charity raffles must allocate 90 percent of their proceeds to charitable programs. (*Id.*, subd. (b)(4).) And individuals or entities holding a financial interest in conduct of a charity raffle may not conduct the raffle. (*Id.*, subd. (g).)
- 65. HEALING HEROES never registered its sweepstakes as a charity raffle with the Registry of Charitable Trusts. HEALING HEROES never complied with California's raffle reporting requirements. HEALING HEROES's sweepstakes draw did not occur in California. HEALING HEROES did not allocate 90 percent of its raffle proceeds to charity. HEALING HEROES's raffle was conducted by individuals and entities holding a financial interest in its conduct.
- 66. As a result of Defendants' negligent hiring and supervision of commercial fundraisers, Defendants failed to comply with applicable law requiring solicitation disclosures.