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1850 M Street NW 12th Floor Washington, DC 20036 (202) 326-6000 www.naag.org October 4, 2021

United States Senate

Committee on Commerce, Science, and Transportation Subcommittee on Consumer Protection, Product Safety, and Data Security

Russell Senate Office Building, 254

Washington, D.C. 20510

RE: "Protecting Kids Online: Facebook, Instagram, and Mental Health Harms"

Dear Chairman Blumenthal and Ranking Member Blackburn:

The undersigned state Attorneys General write to express our strong support for the hearings being conducted by the U.S. Senate Committee on Commerce, Science and Transportation's Subcommittee on Consumer Protection, Product Safety, and Data Security regarding "Protecting Kids Online: Facebook, Instagram, and Mental Health Harms." As enforcers of our jurisdictions' consumer protection laws, we find it deeply troubling that Facebook and other social media platforms seek to increase user engagement by conscripting our nation's youth despite known harms to children and adolescents.

We are incensed by recent reports in the Wall Street Journal ("WSJ") and other media outlets, which, if accurate, detail how Facebook has designed its algorithms to attract greater youth engagement. Perhaps more disturbing is the fact that Facebook is doing all of this knowing its own internal studies show the resulting harm – increased mental distress, bullying, contemplation of suicide, and other self-harm – on a significant number of children, with a particularly negative impact on young girls. And Facebook is not alone. WSJ also described how TikTok allows its algorithms to direct young users to pornographic websites depicting violence against women. We are already on

record calling for Facebook to stop (<u>not suspend</u>) its plans to establish an Instagram platform for young children. The WSJ reports only substantiate that position and frankly, call for further efforts.

Facebook and other social media platforms understand that their business models necessitate increasing the amount of time that kids engage with their platforms to maximize monetization. More engagement by the user equals more data to leverage for advertising, which equals greater profit. This prompts social media companies to design their algorithms to psychologically manipulate young users into a state of addiction to their cell phone screens. Parents and children seeking a sense of balance and well-being are forced to combat these sophisticated methods seemingly alone. This is simply not a fair fight. When our young people's health becomes mere collateral damage of greater profits for social media companies, it is time for the government to intervene. These hearings are an important start.

We are confident that your hearings will uncover critical information about the business practices that social media companies are using to gain the attention of more young people on their platforms. The matter is urgent. Both the current and future well-being of our nation's youth is at stake. We cannot cede such an important interest to the bottom line of social media companies.

Sincerely,

Rob Bonta

California Attorney General

Maura Healey

Massachusetts Attorney General

Herbert H. Slatery III

Tennessee Attorney General

Ashley Moody

Florida Attorney General

Doug Peterson

Nebraska Attorney General

T.J. Donovan

Vermont Attorney General

Steven I Marsha

Steve Marshall Alabama Attorney General

Treg R. Taylor Alaska Attorney General

Mark Brnovich Arizona Attorney General Leslie Rutledge

Arkansas Attorney General

William Tong

Connecticut Attorney General

Kathleen Jennings

Delaware Attorney General

Karl A. Racine

District of Columbia Attorney General Georgia Attorney General

Christopher M. Carr

Leevin Taitano Camacho Guam Attorney General

Clare E. Connors

Hawaii Attorney General

Lawrence Wasden

Idaho Attorney General

Kwame Raoul

Illinois Attorney General

Todd Rokita

Indiana Attorney General

ent Schmilt

Tom Miller

Iowa Attorney General

Derek Schmidt

Kansas Attorney General

Daniel Cameron

Kentucky Attorney General

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Jeff Landry

Louisiana Attorney General

Brien E frank

Brian Frosh

Maryland Attorney General

Keithellison

Keith Ellison

Minnesota Attorney General

Eric J. Johnix

Eric S. Schmitt

Missouri Attorney General

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Aaron D. Ford

Nevada Attorney General

Andrew Bruck

Acting New Jersey Attorney General

Letitia James

New York Attorney General

Wayne Stenehjem

North Dakota Attorney General

Janon M. Frey

Åaron M. Frey

Maine Attorney General

Dana Nessel

Michigan Attorney General

Lynn Fitch

Mississippi Attorney General

Austin Knudsen

Montana Attorney General

John M. Formella

New Hampshire Attorney General

Hector Balderas

New Mexico Attorney General

Josh Stein

North Carolina Attorney General

Edward Manibusan

Northern Mariana Islands Attorney General

Dave Yest

Dave Yost

Ohio Attorney General

Eller 7. Countle

Ellen F. Rosenblum Oregon Attorney General

Peter F. Neronha Rhode Island Attorney General

Jason R. Ravnsborg South Dakota Attorney General

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Sean D. Reyes Utah Attorney General

Robert W. Ferguson Washington Attorney General

oshua L. Kal

oshua L. Kaul Wisconsin Attorney General John O'Connor

Oklahoma Attorney General

Domingo Emanuelli-Hernández Puerto Rico Attorney General

Alan Wilson

South Carolina Attorney General

Mark R. Henny

Man Wilson

Ken Paxton

Texas Attorney General

Mark R. Herring

Virginia Attorney General

PATRICK Momsey

Patrick Morrisey

Bridget Siel

West Virginia Attorney General

Bridget Hill

Wyoming Attorney General