

CENTER FOR CONSUMER PROTECTION

Fall Consumer Protection Conference

October 21 – 23, 2025 | Washington, DC

[Hotel Washington](#) | 515 15th Street NW

Public Agenda (Draft)

All sessions will take place in the [Grand Ballroom](#) unless otherwise noted.Contact Amy Jackson at ajackson@naag.org with any questions.

Tuesday, October 21

8:00 am – 9:00 am	Registration & Breakfast
9:00 am – 9:15 am	Welcoming Remarks Attorney General John Formella , <i>New Hampshire Attorney General, NAAG President</i> Brian Kane , <i>Executive Director, NAAG</i> Todd Leatherman , <i>Director, Center for Consumer Protection, NAAG</i>
9:15 am – 10:00 am	Session 1 – Deceptive Practices – Legal Update This panel discussion reviews recently passed state and federal legislation and regulations regarding privacy, vaping, AI, ultra-processed foods, updated Unfair and Deceptive Acts and Practices laws.
10:00 am – 10:15 am	BREAK
10:20 am – 11:10 am	Session 2 – Federal Student Loans in Transition A balanced panel discussion that addresses the evolving landscape of federal student loan repayment and forgiveness and the impacts on borrowers. The panel will discuss litigation against student loan forgiveness and repayment plan changes, One Big Beautiful Bill Act provisions amending the Direct Loan Program, and continued post-Covid confusion about delinquency, forbearance, and borrower benefits.

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11:15 am – 12:00 pm**Session 3 – Debt Collection Issues**

Debt collection lawsuits are on the rise: in 2024, filings in many states exceeded pre-pandemic levels. At the same time, recent research in some states has concluded that medical and consumer debt plaintiffs are not complying with laws intended to ensure that they own the debt, are suing the right consumer, and are within the statute of limitations. A panel including consumer advocacy and debt collection industry organizations will discuss this topic including how AGOs can use court data to identify enforcement needs in their states and the debt collection protections available through state and federal law.

MODERATOR:

Beth Blackston, *Assistant Attorney General, Illinois Attorney General's Office*

PANELISTS:

Mike Becker, *Executive Director, Receivables Management Association International*

Erika Rickard, *Director, Courts and Communities, The Pew Charitable Trusts*

12:00 pm – 12:30 pm**BUFFET LUNCHEON SERVED**

12:30 pm – 1:30 pm

Session 4 – Attorney General Panel Discussion

MODERATOR:

Todd Leatherman, *Director, NAAG Center for Consumer Protection*

PANELISTS:

John Formella, *New Hampshire Attorney General, NAAG President*

Brian Schwalb, *District of Columbia Attorney General*

Dave Sunday, *Pennsylvania Attorney General, NAAG Consumer Protection Committee Co-Chair*

1:30 PM – 2:15 pm**NETWORKING BREAK**

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2:15 pm – 3:00 pm**Session 5 – Full Disclosure: Price Transparency Laws**

Junk fees, hidden fees, undisclosed charges – all terms used by states in new laws addressing price transparency. This panel will highlight some of these new laws, discuss price transparency enforcement with traditional UDAP statutes, and get perspective from impacted businesses.

MODERATOR:

Jessica Whitney, *Deputy Attorney General, Minnesota Attorney General's Office*

SPEAKERS:

Nick Akers, *Senior Assistant Attorney General– Consumer Protection Division, Organization, Office of the California Attorney General*

Beth Chun, *Special Counsel, Kelly Drye*

Doug Crapo, *Deputy Attorney General, Consumer Protection Department, Utah Attorney General's Office*

Jason Pleggenkuhle, *Manager of the Consumer Protection Division, Minnesota Attorney General's Office*

3:00 pm – 3:15 pm

BREAK WITH SNACKS

3:15 pm – 3:45 pm**Session 6 – Consumer Product Safety Commission Update**

SPEAKER:

Peter A. Feldman, *Acting Chairman, Consumer Product Safety Commission*

3:45 pm – 4:45 pm

Session 7 – Ethics

Everyone's favorite way to learn ethics! In this lively hour-long session, each table will work as a team to answer ethics-related trivia based on the ABA Model Rules of Professional Conduct. Some questions may offer bonus points. The trivia questions focus on the ethics rules most likely to come up in government practice, recent ethics opinions, the use of artificial intelligence, and legal ethics issues found in pop culture and the news. May the odds ever be in your favor!

TRIVIA MASTER:

Jared Libet, *Deputy Attorney General, South Carolina Attorney General's Office*

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4:45 pm – 5:00 pm **Open Mic & Closing Remarks**

5:00 pm – 6:30 pm **Reception** – (Top Floor of Hotel)

The National Association of Attorneys General and the Center for Consumer Protection would like to extend special thanks to each of the Consumer Protection Conference Planning Committee members for their time and effort, without which this conference would not be possible.

Nick Akers, California

Jessica Whitney, Minnesota

Nathan Blake, Colorado

Crystal Utley-Secoy, Mississippi

Mike Wertheimer, Connecticut

Melissa Wright, Ohio

Marion Quirk, Delaware

John Abel, Pennsylvania

Chris Styron, Louisiana

Jared Libet, South Carolina

Beth Blackston, Illinois

Jeff Hill, Tennessee

Susan Ellis, Illinois

Laura Clinton, Washington

Philip Heleringer, Kentucky

Ann L. Height, West Virginia

SAVE THE DATE!**SPRING CONSUMER PROTECTION CONFERENCE
MAY 19-21, 2026**
